CABLE TELEVISION ADVISORY COUNCIL

**Thursday, October 25, 2018**

**ATTENTION! New Facebook page for Cable Television Advisory Council *- LitchfieldCTAC***

The SPECIAL meeting of the Cable Television Advisory Council of Litchfield was held on Thursday, October 25, 2018 at 6:30 p.m. at the Oliver Wolcott Library, South St., Litchfield, CT. A quorum was present: Chairman Stephen Simonin, Litchfield; Lucille Paige, Torrington; John Angevine, Warren; Jeff Dunn, Thomaston; David Rosaler, Goshen; Thomas Lambert, Watertown; Gary Bernier, Watertown.

The meeting was called to order by Chairman, Stephen Simonin at 6:33 p.m. There was no public participation.

Chairman Simonin highlighted the basis for the “special meeting”. He explained in detail some of the points made at the meeting of September 13th regular meeting. He also included the photographs from the Litchfield Cablevision Test Report meeting. These results came from the issue that was discovered when the ALTICE service people came to Mr. Simonin’s home to repair a problem with the connectors out on the pole adjacent to Mr. Simonin’s home and the connectors on the inside of Mr. Simonin’s home.

Mr. Simonin discovered that the regulations from the FCC are no longer for “TV/Television” but rather have been change to the terminology of “DATA”. Therefore, regulations regarding TV reception no longer exist. Information on “measurement standards” for the homeowner’s reception are no longer relevant. Under this guise, the ALTICE service provider is obligated to identify the “service connection” measurements as to being the fault of the subscriber/homeowner and therefore fees for “repairs” fall directly onto the subscriber/homeowner, with a minimum of $100 for service call on their bill. The wires that need to be changed are with the homeowner, yet, those wires are not owned by the homeownwer/subscriber; they are not the customer’s equipment. This set-up service call to the homeowner/customer is now made a requirement holding the customer responsible for the $100 fee.

David Rosaler (Goshen) questioned the decision made as to what the equipment is (pertaining to formerly “cable TV” and now “data”). How can ALTICE help customers identify what or whose problem this is; contact of local rep. The number of complaints should be recorded.

Gary Bernier (Watertown) stated it can be proprietary information. If it’s the customer/homeowner’s responsibility to report this, the paperwork alone can be burdensome.

In a motion made by Thomas Lambert, seconded by Gary Bernier, the meeting was adjourned at 7:25 p.m. Motion carried.

Respectfully submitted,

Lucille A. Paige, Secretary