

CABLE TELEVISION ADVISORY COUNCIL

September 12, 2019

Minutes

Present: Stephen Simonin, Chr; David Rosaler; Andy McDavid; Thomas Lambert; John Angevine; Lucille Paige

Also present: John Dullighan, Long Island City, New York – ALTICE/OPTIMUM Representative

Absent: Denise Russ, Gary Lafferty, Jeff Dunn, Gary Bernier

Call to Order: 6:35 p.m.

Approve the Agenda: In a **motion** made by Thomas Lambert, seconded Andy MacDavid, it was **voted** to approve the agenda as presented. Voted unanimous.

David Rosaler (Goshen) spoke of the “no service” episode in his area. No TV, no internet, no cablevision phone service. There is no “service” phone number from Optimum available to the public. Lucille Paige explained her issue with “no service” in the Torrington area; no emergency number to call. ALTICE John Dullighan gave explanation of an equipment failure at the head-end in White Plains, NY. The “blackout” occurred throughout the Optimum areas in Conn., New York *and* New Jersey. Stephen Simonin stated that many people thought of past terror attacks in that “Optimum” made no emergency information available.

Mr. Dullighan (ALTICE/Optimum) stated that “cable” power/service is NOT covered under PURA (Public Utilities Regulations Authority) here in Connecticut.

Tom Lambert (Watertown) stated that ALTICE bought out Optimum. Those who have a land-line phone, outside of Optimum – had no number provided by Optimum to call for “emergency” information. The number provided by Optimum just had a recording saying “this is an invalid number”.

David Rosaler (Goshen) in reference to the phone service provided by an Optimum, felt that their service is incompetent and “cut-rate” at best.

Stephen Simonin (Litchfield) all police and fire companies from area towns covered by Optimum had no way/means of contacting people. Website numbers are not valid. There is an article of legislation under PURA 9907.28 applying to service wherein a percentage of service is dedicated to “shut downs”

Treasurer’s Report: No Treasurer’s Report was submitted.

Management’s Report: Announced there is a “5-Year Plan” in the works to bringing “fiber” to residential homes.

In a **motion** made by Stephen Simonin, seconded by Lucille Paige, it was **voted** to adjourn the meeting at 7:25 p.m. Voted unanimous.

Respectfully submitted,

Lucille A. Paige, Secretary