

Everbridge Mass Notification – Pro

Everbridge Mass Notification Pro for SLG allows users to send notifications to individuals or groups using lists, locations, and visual intelligence. Everbridge Mass Notification is supported by state-of-the-art security protocols, elastic infrastructure, advanced mobility, interactive reporting, adaptive people, and resource mapping to mirror your organization, and true enterprise class data management capabilities to provide a wide array of data management options.

Below is a list of key system inclusions with your new Everbridge Mass Notification system.

Usage

- + Unlimited email notifications
- + Unlimited Everbridge mobile app push notifications
- + SMS, Voice, Fax, conference calls, TTY communications and notifications are subject to the Everbridge Credit Based Usage Policy.

*For details, please refer to the **Messaging Credits System Inclusion**.*

Core Platform Access

- + Unlimited Users for web-based portal to initiate messages, reporting, and administration
- + Unlimited Users for ManageBridge Application (iOS, Android) and Mobile Optimized Notification Site
- + Three (3) Organization with unlimited nested static and dynamic groups
- + One (1) Contact Data Location per organization in the United States, Germany, Canada, or the United Kingdom
- + Access to Desktop Alerts – Urgent Full-Screen Takeover Alerts
- + Access to Incident Management
- + Access to Incident Chat for responders to coordinate and collaborate
- + Access to Secure Collaboration mobile app encrypted communication
- + Contacts Management and Notifications APIs
- + Email Ingestion – launch notification through email

Key Features

- + SMPP based True SMS text messaging
- + Multi-language Text to Speech Engine and Custom Voice Recording

6/17/2021 11:20 AM
RECEIVED FOR RECORD
TORRINGTON TOWN CLERK

System Inclusion Sheet may be updated by Everbridge with at least thirty (30) days' prior written notice to Client via the Everbridge Client Portal. For a full product description, along with best practices and product details please see the Everbridge User Guide and Everbridge University.

- + 4 Everbridge basic conference bridge codes
- + 4 Smart Conference bridge lines
- + Public Incident Zone – Alert residents through Everbridge Mobile App on their entry into the impacted area
- + Access to Community Engagement to communicate via Text, Email, and/or Voice Messages and provide an easy way for residents to Text Opt-In (text zip-code or a keyword to 888-777) –Only available to US contacts
- + Access to automated severe weather alerting from the National Weather Service via SMARTWeather for 1 (ONE) area no greater than a single County –Only available to US contacts
- + Custom branded community opt-in portal with custom fields and opt-in subscriptions
- + Flexible role-based access controls to manage user permissions
- + Access to Real-Time Dashboard, Notifications History, Everbridge Universe, and Custom Reporting
- + Notification escalation to automatically send a notification to the next person or group if there is no confirmation
- + Integrated GIS/Map-based, rule-based, group-based, or individual contact selection
- + Ability to send standard, polling, or on-the-fly 'One-Touch' Conference Call messages
- + One-screen broadcast creation workflow to speed message creation and reduce human error
- + Everbridge Network to access situational intelligence & notifications shared by other public and private groups
- + Publish notifications directly to Websites and services that support API access via HTTPS using 'Web Posting'
- + Publish notification to Social Media
- + Publish notifications to Audio Bulletin Board for contacts to retrieve the audio message at their convenience
- + Access to 1 (ONE) dedicated toll free number via Premium Audio Bulletin Board
- + Access to IPAWS for authorized agencies –Only available in US region.
- + Contact filtering based on custom criteria
- + Map-based drawing and selection tools and imported shape files (e.g. Google Maps, Bing Maps, ESRI)
- + Automatic address geo-coding for contacts
- + Custom point address geo-coding
- + Organization specific customizable caller ID, greetings, and broadcast settings
- + Real-time reporting for improved situational awareness and easier after-action analysis
- + Unlimited Mass Notification and Incident Templates
- + Self-Service Contact Record Management, Contact Import via CSV Upload and via Contact API Basic
- + International Support
 - Globally Local Calling for faster communications using local/regional message initiation
 - Dynamic Caller ID to customize caller IDs with local number per country or broadcast
 - International Long and Short Codes for SMS delivery

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Set-up, Implementation, and Support

- + Up to 10 remote hours of support via a dedicated Implementation Specialist to be used within 60 days of contract signing. These 10 hours are inclusive of web-based training, system testing, and administrative set-up. Your Implementation Specialist will also deliver your EB Suite system with best-practice recommended settings configured.
- + Initial Contact Data Upload and Test Broadcast Support
- + 5 Live Operator Message Initiations per year
- + Unlimited Access to Everbridge University classes
- + 24x7 Customer Support (phone, web, email)
- + Global Support/Operations Centers for Redundant Live Support

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March 2021

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www.everbridge.com

Quotation

Prepared for:

Peter Towey
City of Torrington
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Torrington CT 06790
United States
Ph: (860) 489-2257
Fax:
Email: peter_towey@torringtonct.org

Quote #: Q-67974
Date: 6/7/2021
Expires On: 6/18/2021
Confidential

Salesperson: Lauren Hoover
Phone:
Email: lauren.hoover@everbridge.com

Contract Summary Information:

Contract Period: 36 Months

Contact Summary:

Household Count:	13,514
Employee Count:	

Year 1

QTY	DESCRIPTION	PRICE
1	Mass Notification Pro	USD 12,018.61
Year 1 TOTAL:		USD 12,018.61

Year 2

QTY	DESCRIPTION	PRICE
1	Mass Notification Pro	USD 12,018.61
Year 2 TOTAL:		USD 12,018.61

Year 3

QTY	DESCRIPTION	PRICE
1	Mass Notification Pro	USD 12,018.61
Year 3 TOTAL:		USD 12,018.61

Setup

QTY	DESCRIPTION	PRICE
1	Calculated Set Up Fee	USD 961.49
Setup TOTAL:		USD 961.49

Pricing Summary:

Year One Fees:	USD 12,018.61
One-time Implementation and Setup Fees:	USD 961.49
Professional Services:	USD 0.00
Total Year One Fees Due:	USD 12,980.10

Ongoing Fees:

Year Two Fees:	USD 12,018.61
Year Three Fees:	USD 12,018.61

Messaging Credit Allowance:

Year One:	2,000,000
Year Two:	2,000,000
Year Three:	2,000,000

Terms & Conditions

1. This Quote and the Service(s) provided are subject to the Everbridge, Inc. Master Service Agreement current as of the date of Client's signature below. Please visit <https://docs.everbridge.com/cdn/legal/SLG-Master-Services-Agreement-Hyperlink-v9.pdf> to view the Master Service Agreement in its entirety.
2. By signing this Quote you represent that you read, understand and agree to the terms of the Master Service Agreement and are authorized on behalf of the Client to execute the Quote and bind Client to the agreement(s).
3. Messaging Credits listed above can be used for Notifications and expire at the end of each year. Consumption of Messaging Credits in excess of these amounts in any year will incur additional charges.
4. Subject to sales taxes where applicable.
5. Except for currency designation, the supplemental notes below, if any, supplied in this Quote are for informational purposes and not intended to be legally binding or override the language of the Master Service Agreement.

(*Year One Fees are the total of the first year annual subscription fees and any one-time fees, i.e., Professional Services.)

Supplemental Notes:

Customer will pay for all three years (a total of \$37,017.32) upfront.

Authorized by Everbridge:

Signature:

Date:

Name (Print):

Title:

To accept this quote, sign, date and return:

Signature:

Date:

Name (Print):

Title:

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THANK YOU FOR YOUR BUSINESS!