

***TORRINGTON CONNECTICUT
ANNUAL REPORT
2015 - 2016***



CITY OF TORRINGTON
ANNUAL REPORT
2015-2016



MAYOR'S OFFICE

Mayor – Elinor Carbone

Mayoral Aide – Tim Waldron

Secretary – Maurette Wall

CITY COUNCIL

Paul Cavagnero, Gregg Cogswell, Anne Ruwet, Daniel Farley

Luisa Noujaim, Drake Waldron

BOARD OF FINANCE

*Christopher Anderson, Laurene Pesce, Mark Bushka, Frank Rubino,
Joshua Ferreira, vacancy*

BOARD OF PUBLIC SAFETY

*Angelo LaMonica, Richard Zaharek, Douglas Benedetto,
Robert Conforti, Glenn McLeod, Darlene Battle*

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CITY OF TORRINGTON

MAYOR'S OFFICE

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Office of the Mayor

Greetings! It is hard to believe that another year has flown by. This past year, Torrington continued to grow and progress in many ways. We continued our efforts to clean and repurpose contaminated brownfield properties, invested in infrastructure, and celebrated a few very special milestones.

During the last year, the city remained committed to brownfield redevelopment. This is a priority of my administration and an area in which we have achieved great results. Through the hard work of our Economic Development Director, the city was the recipient of a \$100,000 Brownfield Assessment grant which will help to assess and identify contaminants in a former dry cleaning property in downtown Torrington. Through the assessment and cleaning of these properties, we are working to return underutilized parcels into higher tax revenue producing properties that increase our grand list and spur economic development. This year also saw the demolition of blighted properties such as the former duckpin bowling alley and the Nidec property located on Franklin Drive adjacent to the Naugatuck River. These buildings sat vacant and deteriorating for many years. The demolition and the planned cleanup of the Nidec site will make this property more attractive to developers and further advance our vision of recapturing the riverfront, increasing our tax base, and creating valuable green space with trails along the river's edge.

I have remained vigilant in my efforts to secure funding for infrastructure improvements. The addition of a budget allocation for this purpose will provide for sidewalk improvements, river levee maintenance and road repaving in areas that need it most. It is imperative that we maintain and grow our infrastructure to ensure that our community is safe, accessible, and attractive.

In September of 2015, the city completed a refinancing of municipal bonds from a construction project several years ago. Through this process, we are able to save the City of Torrington nearly \$400,000 over the next several years. I'm proud of the hard work of city staff, and our treasurer in making this happen. Being fiscally responsible is not simply about trying to cut spending, but also about making smart moves with our bonds and investments. Torrington taxpayers deserve leaders who will be proactive and strategic with our finances and I'm proud that we have been able to lead on this issue.



The City of Torrington celebrated our 275th Anniversary with a wonderful day of events organized by our Municipal Historian Ken Buckbee and a number of amazing volunteers. It was great to be a part of such a special event in our town's history and I know that many residents enjoyed being a part of it as well.

With the groundbreaking and construction of the new Litchfield County Courthouse, the City of Torrington is poised to experience a surge in economic activity in our downtown. This project, administered by the State of Connecticut, will be completed in 2017 and will result in nearly 300 employees working in Torrington, a boost to our local economy. I'm excited to see this project, which has been in the works for many years, come to fruition.

This is an exciting time for Torrington. We are seeing new industries grow and expand, our arts and culture scene flourish, and we are investing in our community to prepare for the next 275 years ahead of us. As always, I'm immensely grateful to the many citizens, businesses, and civic groups that help to make Torrington a great community for all.

Warmest Regards,

Elinor Carbone, Mayor



CITY OF TORRINGTON
ASSESSOR'S OFFICE
ANNUAL REPORT
2015 - 2016

Assessor: Donna L Patchen, CCMA II

Deputy Assessor: Gail Sartori, CCMA II

The Torrington Assessment department's primary mission is to discover, list, and value all taxable and non-taxable real property, business personal property, and motor vehicles within the city. This function involves maintaining accurate configurations of land and ownership, and establishing valuations upon which the city levies its property taxes. The office provides important mapping, parcel data, and ownership/assessment information and assistance to taxpayers and government agencies. Assessments are compiled annually into a document known as the Grand List. We strive to develop values with fairness and impartiality in accordance with the laws of the State of Connecticut. The individual assessments in the Grand List represents an individual taxpayer's property tax liability. The office also administers certain state and local tax exemption programs for the blind, totally disabled, elderly homeowners, local option freeze, State freeze, local option veterans, State veterans, local veterans, farm land, forest land, Enterprise Corridor zone, MME exemptions, 490 farm building exemption and manufacturer's equipment and machinery.

The Assessor's office is used by a wide range of professionals as well as individual taxpayers. We are committed to providing accurate information in a timely and courteous manner. Appraisers, attorneys, Real Estate agents, developers, title searchers, Federal agencies, various other City Departments and State agencies frequently reference the information contained on our assessment records. Information of

particular importance includes updated ownership information, current real property sales data, personal property assessments, updated parcel tax reference maps, and their current property characteristics including zoning, utilities, and any building data.

2014 Grand List Totals

Here are the assessment totals for the 2014 Grand List of taxable property. The Net Taxable Value:: **\$1,929,178,235.**

Real Estate	1,584,034,930
Personal Property	198,387,620
Motor Vehicle	214,247,430
Gross Grand List	1,996,669,980
EXEMPTIONS::	
Real Estate	23,216,910
Personal Property	40,262,530
Motor Vehicle	4,012,305
Total Exemptions	67,491,745
Net Taxable Grand List	1,929,178,235

Customer Volume

The office generated approximately \$1,880 in copying fees (e.g. copies of property record cards, tax maps, etc.) which is turned into the City's General Fund. Most of this revenue literally comes across the counter \$1 at-a-time and represents the large volume of customers we serve throughout the year. Furthermore, we wrote approximately 2,501 Certificates of Correction during the 2015-2016 fiscal year. Most of these were motor vehicle related and again represent the large volume of taxpayers we deal with on a personal basis.

CITY OF TORRINGTON
ASSESSOR'S OFFICE
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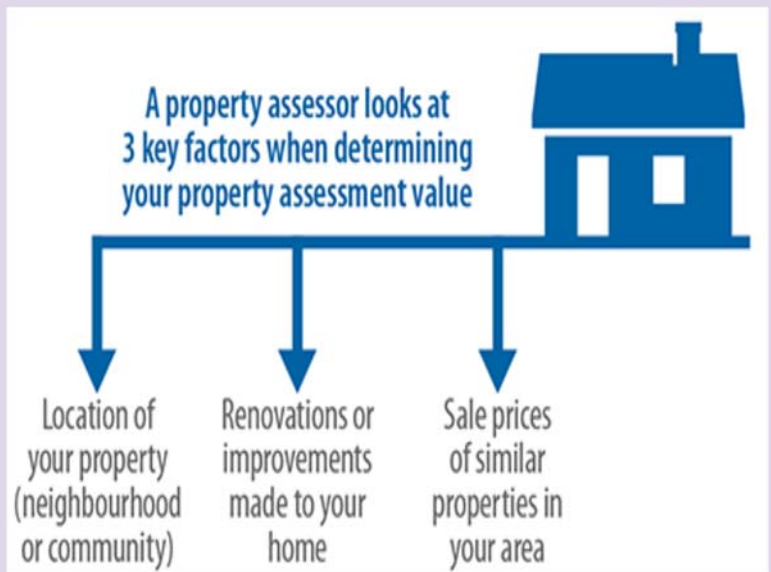
Pursuant to Connecticut General Statute the City is required to implement a full physical revaluation of all property in the City every ten years and an interim statistical revaluation every 5 years. The City contracted with Municipal Valuation Services in Fairfield, to analyze all sales data, and assist the Assessor in the 2014 Grand List interim valuation process. The next scheduled City-wide full physical revaluation will be for the Grand List of 2019.

Torrington Assessor's Website

The Assessor's office continues to update the website, www.torringtonct.org Choose 'Departments', then 'Assessor'. Also, the Assessor's Office offers various types of program application forms for your use, in a printable version. We also offer multiple pages of information and answers to most frequently asked questions. If the specific information you are looking for is not available, please feel free to call our office 860.489.2222 to obtain the most current information regarding all State and Local pro-

Five Highest Assessments - Personal Property, Real Property & Motor Vehicle Combined 2014 Grand List

Property Owners	Assessment
CT Light & Power	\$44,388,790
Torrington Water Co.	17,566,000
Dudrow Torrington LLC	17,113,340
Yankee Gas Service	
CO AU 71	15,694,630
Torrington Triplets LLC	13,806,490



CITY OF TORRINGTON
BUILDING DEPARTMENT
ANNUAL REPORT
2014 – 2015

The Building Department's primary function is to protect life and property. It is also to ensure that first responders have an environment to function as safely as possible in the event of emergencies. The Building Department inspects all buildings, single family to apartments, commercial to industrial.

Public safety is vital. The purpose of the department is to establish the minimum requirements to safeguard the public health, safety and general welfare through structural strength, means of egress, facilities, stability, sanitation, adequate light and ventilation, energy conservation and safety to life and property from fire and other hazards attributed to the built environment.

Hazards of existing facilities are addressed as a team effort and the department has a good working relationship with TAHD, the Fire Marshal, Police, ZEO, Yankee Gas, and CL&P, to name a few.

A joint committee headed by the Building Official has re-written many ordinances to effectively work as a team and to foster better communications.

The Building Department works to help resolve tenant/ landlord disputes. This department also has the final say on relocation issues.

The department works with State Marshals in eviction proceedings.

Brett Zuraitis, Building Official
John Palladino, Building Inspector
Ed Scarpati, Electrical Inspector
Brenda Summers, Senior Account Clerk
Emily Barbero, Senior Account Clerk

The staff has expertise in all phases of construction, mechanical and electrical installations and is available to answer questions on code issues.

Located on the second floor in City Hall, the door is always open during business hours and the staff makes every effort to answer and assist the Public. Collections of permit fees help defray the cost of services given by the department. On average, the department issues 1900 permits per year. Revenue on average is approximately \$350,000.00

Inspections and site visits average 2460 per year. This does not include complaint-driven inspections.

Compliance is the priority of the department and we have a good working relationship with both the State Attorney's Office and the City Corporation Counsel.



*CITY OF TORRINGTON
CITY CLERK'S OFFICE
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2015 – 2016*



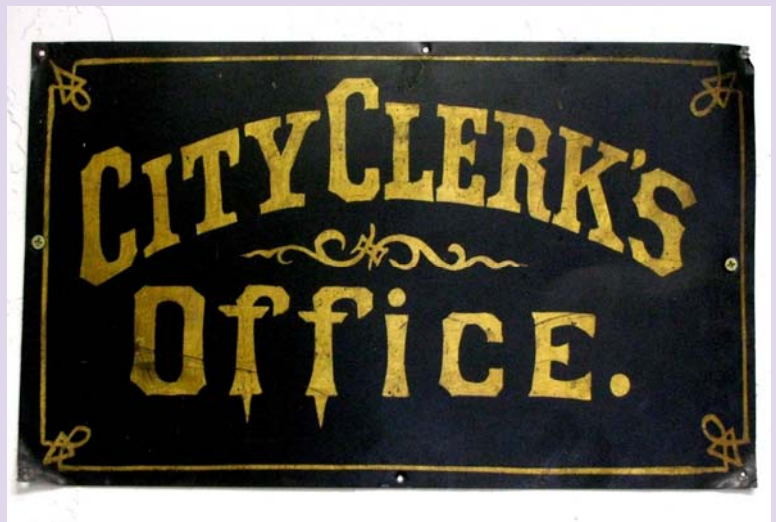
*Joseph L. Quartiero, City & Town Clerk
Carol L. Anderson, Asst. City Clerk
Pam Prevuznak, Senior Acct. Clerk
Lynn Florio, Senior Acct. Clerk
Ruth Febroriello, Senior Acct. Clerk*

City Clerk Revenue for year 2015 – 2016

Conveyance Tax	\$258,800.00
Copies	\$ 32,974.00
Notary Fees	\$ 885.00
Dog Licenses	\$ 22,000.00
Marriage Licenses	\$ 1,804.00
Sports Licenses	\$ 10,063.00
Recording Fees	\$ 236,191.00
Vital Record Fees	\$ 87,807.00
Comm. Investment Acct.	\$ 20,168.00
Historic Pres. Acct.	\$ 5,042.00
TOTAL CITY MONEY	\$ 652,722.90
STATE MONIES COLLECTED	
MERS Fees	\$ 82,915.00
Comm. & Hist. Fees	\$ 191,596.00
Conveyance Tax	\$ 813,113.00
TOTAL STATE MONEY	\$1,087,624.00

Land Record images dating back to 1982, are available online and can be purchased via the internet. Index listings dating back to 1936 can be viewed online via the internet.

Visit www.torringtonct.org to access land records and "information on" how to obtain vital copies of birth, death & marriages.



*CITY OF TORRINGTON
CITY CLERK'S OFFICE
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The Town/City Clerk's Office has been and continues to be one of the most important offices in government. The wide variety of services provided by this office is what makes it so unique. The office serves as a revenue collector for both local and state government. It acts as a liaison between the public and other branches of government. The clerk is tasked with maintaining the historical documents pertinent to the municipality and its citizens.

The Town/City Clerk's Office is one that needs to remain versatile and adapt to changing technologies and laws, all the while maintaining the level of service that is expected by its constituents.

ELECTIONS:

The Town/City Clerk performs a wide range of election duties including preparing the ballot and verifying the names, issuing and tracking absentee ballots, reporting the totals by district and identifying any discrepancies.

LAND RECORDS:

The town's most important documents are entrusted to the Town/City Clerk. Whether it is a marriage license, birth of a child or buying the home of your dreams, the Town Clerk's Office will have what you need.

MISCELLANEOUS:

The Town/City Clerk maintains the town's meeting minutes and lists of members for the Board of Councilmen, the Board of Public Safety, and the Board of Finance. The Town Clerk is also the Secretary to the Police and Firemen's Pension Fund and the City Employees' Retirement Fund.

About the Town Clerk



The office operates as the cornerstone of Municipal Government – in touch with and on track with Legislative responsibilities and operations.

The Town/City Clerk is also the Agent for Service to the Town. The Town Clerk issues and maintains a wide variety of records including Dog Licenses, Liquor Permits, Trade Name Certificates, Notary Public Lists, Justice of the Peace Lists, Campaign Financing Reports, Lists of Elected Officials and Lists of all City Committee members. When someone has a question for the town, chances are the Town Clerk will know how to help them get the right answer. Customer Service and Satisfaction are the focal point of the Clerk's Office.

"No other office in municipal service has so many contacts. It serves the Mayor, the City Council, the Board of Safety, the Board of Finance and all administrative departments without exception. All of them call upon the Clerk, almost daily, for some service or information. The work is not spectacular, but it demands versatility, alertness, accuracy and no end of patience. The public does not realize how many loose ends of city administration this office pulls together."

*CITY OF TORRINGTON
CORPORATION COUNSEL
ANNUAL REPORT
2015- 2016*

Corporation Counsel:

Jaime LaMere, Esq.

Administrative Assistant

Elaine Fabiaschi



The Corporation Counsel office serves as the chief legal advisor of and the attorney for the City and all City officers and departments in matters relating to their official duties. The Office of the Corporation Counsel works closely with all departments of the City government and provides preventative and proactive counsel to the City Council, Board of Finance, Board of Public Safety, and also provides legal support to the Planning and Zoning Commission, the Zoning Board of Appeals, the Inland Wetlands and Zoning Enforcement office, and all other boards, commissions, committees, and municipal agencies as well.

The Corporation Counsel acts as the legal advocate for the City in suits involving individual claims against the City, brings suits on behalf of the City, and coordinates the services of outside legal counsel.

The Corporation Counsel is responsible for research and writing legal opinions; review and drafting of ordinances, contracts, agreements and various other legal documents.

Additionally, the Corporation Counsel oversees and facilitates the City's acquisition and sale of property, including the acquisition of certain easements and assists other departments in the enforcement of the law.



CITY OF TORRINGTON
ECONOMIC DEVELOPMENT
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Economic Development

Economic Development Director – Erin Wilson
(February 2014 to Present)

Administrative Assistant – Elaine Fabiaschi

Economic Development Commission

Members – Bill Battle, Ed Cannata, JoAnn Ryan, Nancy Sieller, Lisa Soliani, Christopher Beyus, John Ryan, Lance Boynton, Fernando Lopez.

Arts & Culture Commission

Members – Jacque Williams, Kim McAllister, Mike McAllister, William Haygood, Ed Cannata, Fiona de Merell, Marie Soliani, Vincent Chaigne, Rachel Kelly, Timothy Waldron, Staff Liason

The mission of Torrington's Office of Economic Development is to provide extensive support to current and prospective businesses of all sizes. The Office is charged with diversifying the City's tax base, creating new employment opportunities and strengthening Torrington's role as the regional heart of Litchfield County. The Office acts as a Community liaison for public, private and not-for-profit entities.

Business Climate

The City of Torrington is the hub of CT's Northwest Region and is an ideal place to start or expand a business. Torrington provides direct access to affordable commercial, industrial and retail properties; a dedicated and skilled workforce; outstanding educational, cultural, and recreational opportunities; and offers competitive business incentives to new and expanding companies.

Pro-Business Climate

Mayor Carbone has continued to support business and promote a pro-business environment in the City of Torrington. Over the past year, we have seen over 80 new businesses open in Torrington, these include restaurants, medical facilities, manufacturers, and locally owned businesses. In addition, we have seen several businesses expanding their operations and/or new ownerships of existing businesses.

New in 2016

In early 2015, the City was awarded a \$10,000 Historic Preservation of Place Grant from the CT Main Street Center (partially funded by the Department of Economic and Community Development) in order to do a market review and downtown branding & imaging study. The overall goal of the project was to understand and identify how residents, businesses and visitors perceive the downtown area as a way to inform the City's re-brand. In addition, the goal was to develop a conceptual wayfinding program that could be further developed and implemented in the future.



CITY OF TORRINGTON
ECONOMIC DEVELOPMENT
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Business Incentives

In an effort to attract, retain, and expand business, Torrington offers a number of business incentives that include the following:

Enterprise Zone

The City of Torrington and the Town of Winchester were designated in July of 2005 as an Enterprise Corridor Zone. This designation allows the municipality to provide incentive benefits for eligible business relocation/ expansion projects within the zone.

Eligible businesses, including manufacturers, warehouse distributors, and certain designated service related businesses are eligible for the following benefits:

- A 5-year, 80% abatement of local property taxes on all qualifying real and personal property that are new to the grand list of the City of Torrington as a direct result of a business relocation, expansion or renovation project.
- A 10-year, 25% or 50% credit on that portion of the Connecticut Corporate Business Tax that is directly attributable to the business relocation, expansion or renovation project as determined by the Connecticut Department of Revenue Services and as provided under section 12-217(e) of the Connecticut General Statutes.

In 2016, one new business/property owner took advantage of the program. Currently, six property owners are obtaining real estate abatements while eight businesses are taking advantage of the personal property tax relief.

The goal of the Enterprise Zone is to expand the commercial industrial base and to help lower the tax burden on the business community by revitalizing once-productive industrial areas.

Façade Program

In 2015 the Façade Improvement program that was established in 2012 from a \$500,000 Façade Improvement grant from the State of Connecticut closed out. The program was designed to improve and beautify the exterior appearance of store fronts and commercial buildings while preserving their architectural heritage. This grant resulted in over 38 businesses and organizations located throughout Torrington receiving funds to improve the exterior of their properties such as, landscaping, window replacement and signage. The utilization of the \$500,000 grant leveraged \$745,490.51 of private investment from these businesses. The Façade Improvement program also aims to utilize local contractors to perform improvement work. This program has been a great benefit to many businesses throughout the City of Torrington and, due to its success, the City intends to seek additional funding in the future.

Assistance to Small Businesses

The City of Torrington offers low interest financing for eligible small businesses through the Litchfield Hills Regional Micro-Loan Program. The purpose of the program is to diversify the economic base, create and retain jobs (especially for low and moderate-income persons), and encourage and leverage private investment.

Brownfield Remediation Programs:

In 2016 the City continued its brownfield remediation efforts. Some neighborhoods that once housed employed industrial workers are now large, vacant abandoned campuses, which contain environmental contaminants that are preventing redevelopment and the creation of new job opportunities. The City is committed to revitalize our neighborhoods especially those affected by these vacant manufacturing spaces. Along with continuing to repay the City's Brownfield Revolving Loan Fund, the City of Torrington was also awarded two additional grants from the State of Connecticut Department of Economic and Community Development during the 2015/2016 fiscal year.

CITY OF TORRINGTON
ECONOMIC DEVELOPMENT
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A Steering Committee was formed under the leadership of the Torrington Economic Development Commission and worked throughout the summer to assist the consultant, The Causeway Agency, in its assessment and development of the brand. The process involved surveys and public engagement and multiple meetings. The intent of the study was not to recreate the "It's Happening Here" campaign, rather to expand upon it. Along with a new fresh look, the "It's Happening Here" campaign was expanded to include other tag lines such as: "It's Working Here" "It's Creative Here" "It's Historic Here". On October 17th, 2016, the City unveiled the new brand at the City's 275th Anniversary Celebration.

The highly successful Main Street Marketplace continues to be a wonderful summer event that transforms downtown Torrington into a European style open air market, complete with street performers, jazz concerts, artisans, Farmer's Market vendors, and outside dining cafes. Due to the eminent Main Street Sidewalk Reconstruction Project, Main Street Marketplace was rebranded in 2015 as "The Marketplace" and relocated to Franklin Street.



Main Street Marketplace was cultivated under the Torrington Arts & Culture Commission in 2010. The intent was to incubate this event and then eventually hand the event off to an outside organization that could expand upon and run it independently of the City. In 2015, Main Street Torrington, Inc. established its Non-Profit Status and became an organization that was capable and willing to take over The Marketplace and bring it back to Main Street Torrington once the sidewalk work was completed. Main Street Torrington took control of the event in early 2016, re-branded the event and began planning its welcome back to Main Street!

In the Spring of 2016, the City began the reconstruction of the Main Street Sidewalks. After developing a sidewalk reconstruction campaign. The City worked closely with both businesses and property owners along with the public during the 6 week period when Main Street Torrington was shut-down. The City provided weekly notices and signage to support the downtown during construction.



CITY OF TORRINGTON
ECONOMIC DEVELOPMENT
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CITY OF TORRINGTON
ECONOMIC DEVELOPMENT
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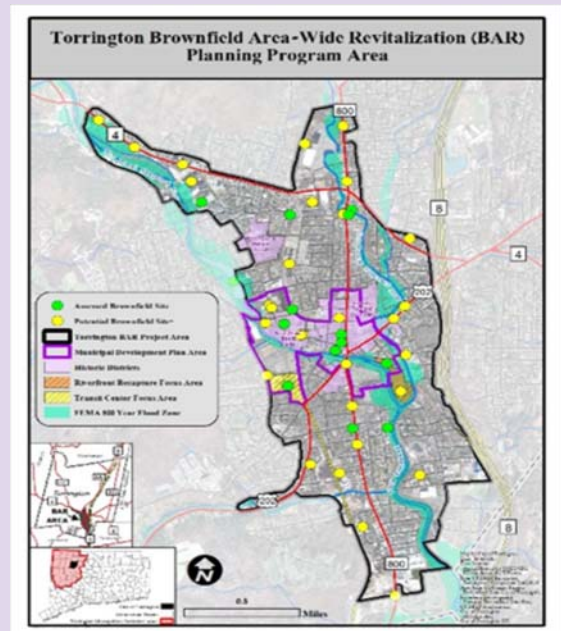
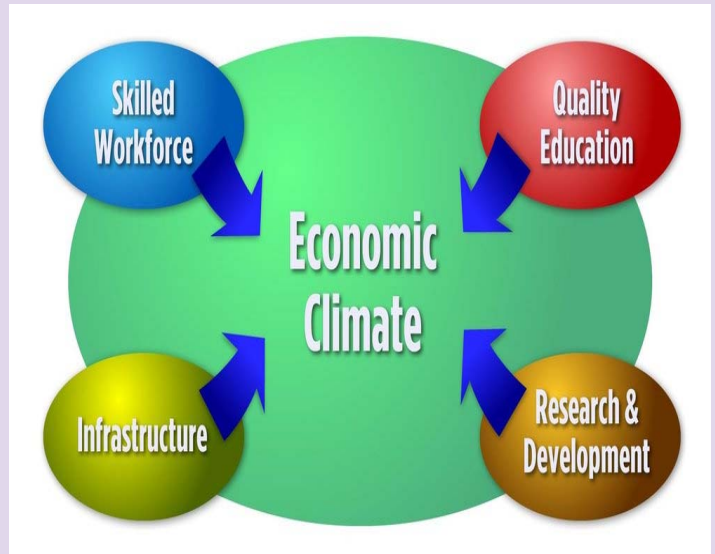
Brownfield Revolving Loan Fund: The Revolving Loan Fund will provide Torrington the ability to offer the necessary incentives to allow interested parties to undergo the expense of the clean-up of these sites and the ultimate redevelopment of them. The Revolving Loan fund will offer low interest loans to eligible parties to clean an redevelopment abandoned or vacant sites. In early 2014, the City of Torrington borrowed against the Revolving Loan fund in order to leverage funding for future loans. The City was able to borrow approximately \$630,000 which will be paid back over the next 10 years. This will allow the City of Torrington to provide small loans and grants to support the redevelopment of brownfield properties in the community. At the end of 2015, the City began repayment of this loan.

In the late 2015 and early 2016, the City of Torrington was awarded two grants from the State Department of Economic and Community Development to further focus our efforts on brownfield remediation. The City was awarded a \$100,000 grant to assess a delinquent tax property at 18 Mason Street, an old dry cleaning establishment. The City partnered with a local bank who is interested in acquiring the property and expanding their operations. However, due to the environmental concerns, the bank is hesitant to purchase the property until the environmental concerns and cost of remediation is known. With the cooperation of the property owner, the City began the assessment in early 2016. Final testing results and a determination from the local bank to acquire and remediate the property are expected in early 2017.

The City also was awarded a \$200,000 Brownfield Area-Wide Planning Grant to assist the City in developing a brownfield strategy and to institutionalize a brownfield remediation program through a planning process. The grant looks at Torrington’s downtown area that encompasses many of the old factory buildings. In addition, the grant focuses on two areas that have received significant attention in the past few years::

- Riverfront Recapture Project along Franklin Street and Franklin Drive & the Old Stone Container-Hendy Manufacturing Facility where a proposed Bus Transit & Maintenance Facility has been proposed. This grant is a planning grant which will involve a significant amount of public engagement, workshops and information sessions. BL Companies was engaged in mid-2016 to conduct the project. Official project kick-off is expected in the fall of 2016.

For more information about doing business in Torrington, please contact the Mayor’s Office at 860-489-2228, or visit the City’s webpage at www.torringtonct.org.



CITY OF TORRINGTON
ENGINEERING & PUBLIC WORKS
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The Engineering Department’s mission is to provide professional, well-organized and the most cost effective municipal engineering services to the citizens of Torrington, City Boards, Commissions and Departments. Our objectives include being good stewards of the public infrastructure and using state of the art technologies and construction materials to produce longer lasting and cost effective infrastructure improvements. We strive to provide in-house engineering services within budget and required timeframes while protecting the public health, safety and welfare of the Citizens of Torrington. We make every effort to administer and uphold the City’s ordinances, policies and standards in a consistent manner without compromising the intent of such standards. Our goals include providing dependable and high-quality customer service.

The Engineering Department provides a high level of expertise required in the planning, design and administration of public infrastructure improvement projects. The Engineering office personnel provides information on City services to the public and documents complaints from residents for further investigation and response.

The staff monitors and inspects the construction of all improvements that are to become part of the City’s infrastructure system and maintains those plans, maps and files. Responsibilities include coordination with utility companies on scheduling their utility infrastructure upgrades with City street paving work.



Jerry Rollett, Public Works Director

Ed Fabbri, City Engineer

Matt Walsh, Asst. City Engineer

Mark Zordan, Construction Project Coordinator

Dale Carter, Engineering Assistant

Dave Scherf, Manager GIS/TECH Services

Mary Zordan, Senior Secretary

Linda Albert, Senior Secretary

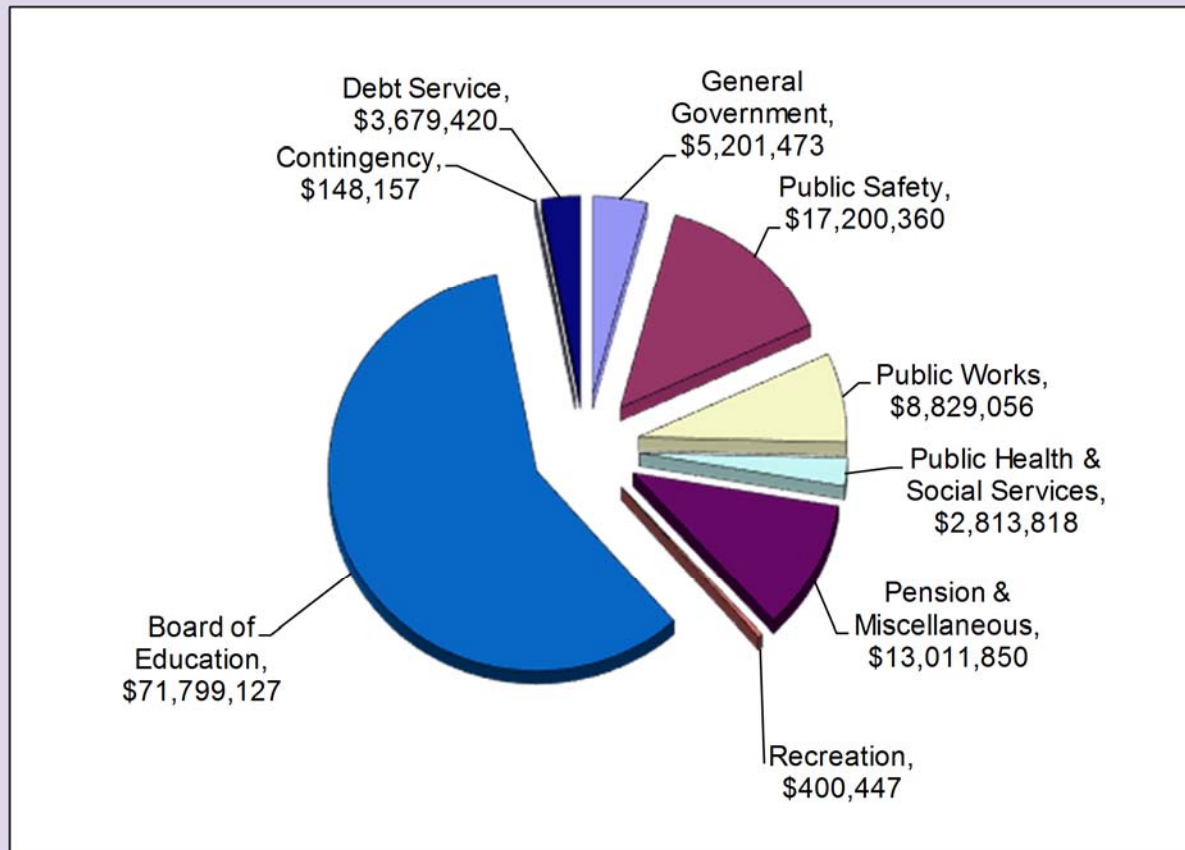
The Engineering Department maintains the City’s Geographic Information System (GIS) and provides GIS-based database and mapping support to town residents, consultants, contractors and City Departments. The Engineering Department oversaw the completion of the Main Street Re-alignment and Streetscape project in the Spring of 2016. This project made for more pedestrian and business friendly downtown. The reconfiguration of Main Street and the City Hall Municipal parking lot created nine more parking spaces. Main Street’s wider sidewalks provided additional space for benches, bicycle stands, landscape planters and more area for outdoor dining and sidewalk sales. The additional sidewalk space also provided an expanded gathering space for Warner Theater crowds.

CITY OF TORRINGTON
FINANCE DEPARTMENT
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Treasurer – Art Mattiello
Comptroller – Alice Proulx
Deputy Comptroller - Gina Casper
Purchasing Agent – Pennie Zucco
Deputy Treasurer – Sheryl Lewis

General Government	\$ 5,201,473	4.23%
Public Safety	\$17,200,360	13.97%
Public Works	\$ 8,829,056	7.17%
Public Health & Social Services	\$ 2,813,818	2.29%
Pension & Miscellaneous	\$13,011,850	10.57%
Recreation	\$ 400,447	0.33%
Board of Education	\$71,799,127	58.33%
Contingency	\$ 148,157	0.12%
Debt Service	\$ 3,679,420	2.99%
Total expenditure and other financing sources	\$123,083,708	100%

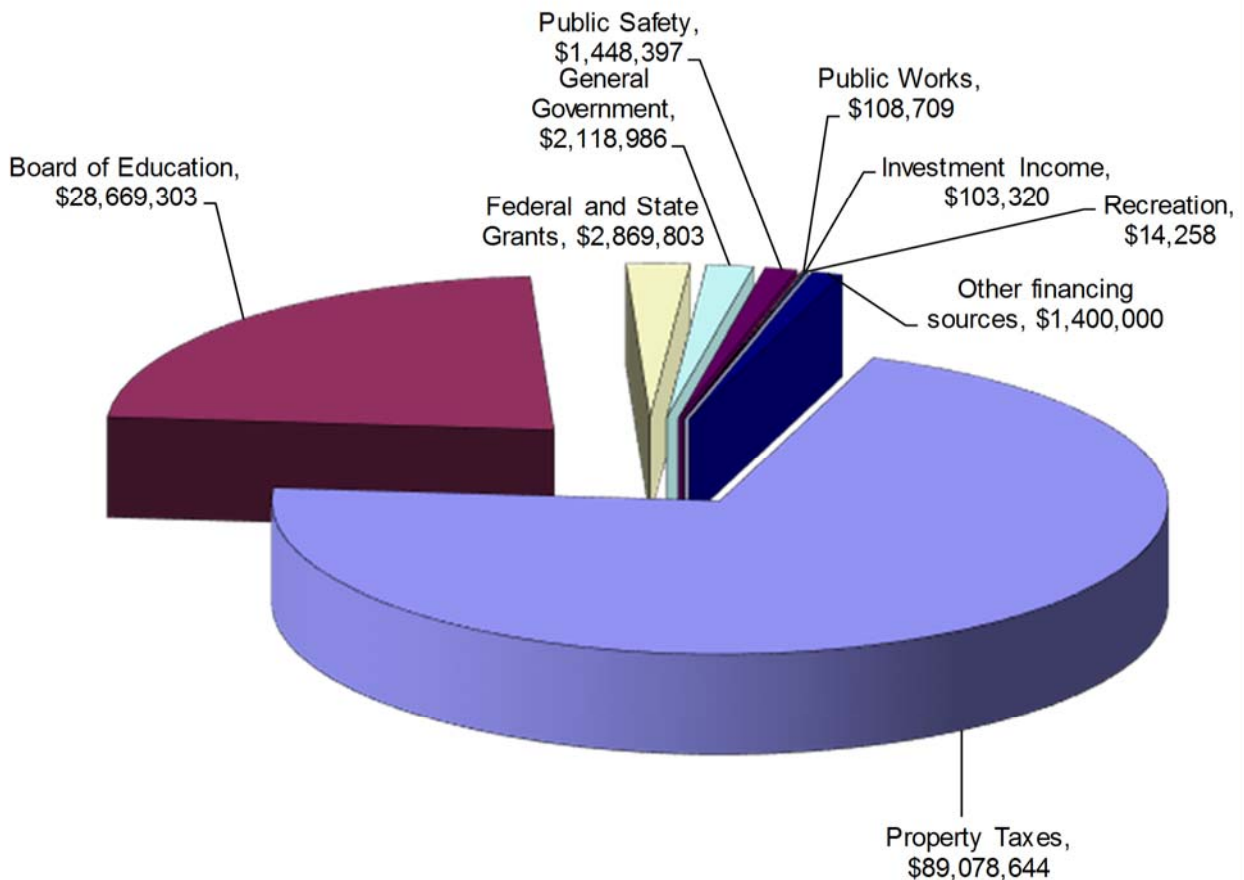
Total expenditures and encumbrances were \$123,083,708. The chart below shows how those expenditures were allocated.



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The Finance Department of the City of Torrington currently consists of the Treasurer's, Comptroller's, and Purchasing Agent's offices. All financial activity for the City of Torrington (excluding the Board of Education) is maintained and monitored by employees of the Comptroller and Treasurer offices.

Revenues	Actual	Percentage
Property Taxes	\$89,078,644	70.8033%
Board of Education	\$28,669,303	22.7875%
Federal & State Grants	\$ 2,869,803	2.2810%
General Government	\$ 2,118,986	1.6843%
Public Safety	\$ 1,448,397	1.1512%
Public Works	\$ 108,709	0.0864%
Investment Income	\$ 103,320	0.0821%
Recreation	\$ 14,258	0.0113%
Other Financing sources	\$ 1,400,000	1.1120%
Total revenues and other	\$125,811,420	100%



**CITY OF TORRRINGTON
FIRE DEPARTMENT
ANNUAL REPORT
2015 – 2016**

Administration:

**Gary Brunoli, Chief of Fire Services/
Administrator of Emergency Management
Christopher Pepler, Deputy Fire Chief**

Prevention/Investigation Division:

**Edward Bascetta, Fire Marshal
Jarred Howe, Deputy Fire Marshal
Todd LaMothe, Deputy Fire Marshal**

Training/Safety Division:

David Tripp, Training/Safety Officer

Operations Division:

**Four (4) Captains – Shift Commanders
Twelve (12) Lieutenants – Company Officers
Thirty-Six (36) Firefighters
Volunteers: Torrington, Burroville, Drakeville
One (1) Chief
One (1) Deputy Chief
Two (2) Captains
Five (5) Lieutenants
Twelve (12) Firefighters (interior)
Fifteen (12) Support FF. (exterior)**



Vision Statement:

“The Torrington Fire Service shall continuously strive to meet the changing needs of our community by providing a modern and technologically advanced department. We will do this by maintaining a high level of readiness and by focusing on the professional development and training of all our personnel.”



Core values are the basic elements of how we perform our duties. They form the foundation as to how we will conduct ourselves while performing our duties. Personal and organizational values were discussed in detail to ensure we found common ground between both. The Torrington Fire Service has identified the following values as those displaying the personality of the entire service.

Mission:

The Torrington Fire Department is committed to serving the City of Torrington with the highest level of life and property protection. They will provide preventive measures, excellent and compassionate service, and a safe work environment in an atmosphere that encourages innovation, professional development, and diversity.

**CITY OF TORRINGTON
FIRE DEPARTMENT
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COMMUNITY SERVICE

- Personnel shall have *compassion* for their family, the community and their families.
- The organization shall be *diverse*, turning limitations into creativity and opportunities into realities .
- The Organization shall be *committed* to serve the Community. Decisions and actions will be responsive to the customer's needs.

HEALTH & SAFETY

- Personnel within the Organization shall maintain the highest level of *competency* while performing their duties.
- The Organization shall be *innovative* by being open to the exchange of ideas and willing to foster the practice of careful listening.
- *Training and Safety* shall be the foundation of the Organization.
- The Organization shall provide *public education* that focuses on the health and safety of firefighters and the public.

PROFESSIONALISM

- Personnel shall maintain *integrity*, always striving to do what is right, even when it's difficult or unpopular, so that what we do individually and as an organization will stand up to public scrutiny.
- Members of the Organization shall take *pride* in their Community.
- The Organization shall maintain *loyalty* to the Community.
- Members of the Organization shall maintain a high level of *respect*; being tolerant of differences; using good manners; not using hurtful or bad language and being considerate of the feelings of others.
- The Organization shall recognize individual's independence but foster a sense of *teamwork* with internal and external stakeholders.

- The Organization shall encourage *professional development* for those individuals who aspire to progress in the Organization.
- Members of the Organization shall exhibit *honesty* in every aspect of its operation.
- Members of the Organization shall maintain the highest *ethical* standards in words and actions
- The Organization shall maintain *consistency* within its operations and in the performance of its duties
- The Organization shall maintain a sense of *fairness*.

COMMUNICATION

- The Organization shall maintain formal and informal channels for communication with its stakeholders.
- The Organization shall utilize a marketing strategy that creates customer interest in the service it provides.
- Members of the Organization shall obtain and maintain positive relations with internal and external stakeholders.

TEAMWORK

- The Organization shall utilize effective communication to transfer information to internal and external stakeholders.
- The objectives of the Organization shall be accomplished utilizing coordination of the stakeholders.
- The Organization shall support teamwork to accomplish goals and objectives.
- Members of the Organization shall exhibit considerable effort to assure all goals and objectives are accomplished.
- Members of the Organization shall bond together in such a way as to sustain their will and commitment to each other, the Organization, and its mission.

**CITY OF TORRINGTON
FIRE DEPARTMENT
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Administration/Operations:

The Torrington Fire Department has gone through some changes. The Fire Chief has assumed responsibility of the Emergency Management Division for the City of Torrington. Richard DallaValle has been given the responsibility as the Deputy Director Emergency Management/Shelter coordinator and reports directly to the Fire Chief.

The City of Torrington Fire Service is also going through a transition whereas the Fire Chief is responsible for working on the consolidation of all personnel to work under his direction. The Fire Chief has continued to pursue the consolidation of services for a more efficient use of resources and personnel.

The Torrington Fire Service will be reviewing the Strategic Plan which will provide direction for the next five years. It will also include a comprehensive plan on reducing risk throughout the community.

The Torrington Fire Department Community Risk Reduction Plan will be a comprehensive plan that will encompass not only all divisions of the Torrington Fire Service but partnerships with many organizations and groups in our community. The overall goal of all personnel in the Torrington Fire Service is to reduce the risk not only to our personnel but to all those who live or visit our community.

One major aspect to the plan is a city-wide Smoke and CO detector program where Fire Department personnel will be out in the community ensuring all residents have at least one working smoke and CO detector to assist in keeping them safe.

The Training Division will improve our partnerships with the Board of Education, Charlotte Hungerford Hospital and Campion Ambulance in developing programs to enhance our service to reduce the risk across the community. Some of these programs shall include community wide CPR which will include the eighth (8th), tenth (10th) and twelfth (12th) grades as a new program. We will continue to provide CPR programs across our community helping reduce the overall risk and survival of citizens in our community due to a cardiac event.



Photo by Scott Leslie www.firenews.org

The Fire Marshal's office will be a large part of our overall risk reduction plan. The members in the office will all have a part in coordinating the many programs we have initiated such as home safety inspections, fire & falls prevention for the elderly, EDITH drills in the home as well as our car seat installation program

Community Interaction

The members of the Operations Division will be participating in many of the programs listed in this document either on an individual basis or as a group in supporting this administration's goal of reducing risk throughout the community. Currently the department has four (4) platoons with three (3) companies in each. The City will be divided into 12 sectors indicated on a map. Each company will be given a sector as their own responsibility. The companies will be responsible for adopting this sector as their own and will reach out to all citizens in their sector making sure they have all the information necessary for living in the safest community possible.

As with all municipalities, the City asked for reductions in overall spending. The Fire Department was asked to provide a budget that meets the service needs of the community. This current year, the Fire Department reduced their budget request to assist with the overall budget of the City while still maintaining the majority of services.



**CITY OF TORRINGTON
FIRE DEPARTMENT
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Annual Incidents:	2013	2014	2015	2016
Structure Fires	36	99	30	57
Vehicle Fires	15	29	15	9
Vegetation Fires	11	11	24	43
Other Fires	71	6	7	11
Motor Vehicle Crash	335	353	335	402
Rescue other calls	43	5	1	39
EMS	465	455	338	448
Hazardous Condition	241	321	232	261
Service Call	390	424	369	434
Good Intent	231	226	204	226
False Call	405	474	398	397
Other	16	50	13	13
Total	2259	2353	2216	2340

Fire Department Budget

2012-2013	4,939,470
2013-2014	5,064,430
2014-2015	4,803,846
2015-2016	5,012,787
2016-2017	5,110,487



Photo by Mike Leary www.firenews.org

**CITY OF TORRINGTON
INFORMATION TECHNOLOGY
ANNUAL REPORT
2015 – 2016**

Director of Information Technology:

Gerald Crowley

IT Department Head:

Rodolfo F. Pullano

Systems Admin:

Steve Pienczykowski



The Information Technology Department's mission is to effectively and efficiently provide municipal staff access to a secure and highly available data infrastructure.

2015-2016: The IT Department continued to replace outdated workstations across the City. A major focus this year was the network infrastructure at City Hall. All networking gear was upgraded to improving performance and reliability. Upgraded data storage systems and systems management have improved efficiency in the City's data centers.

The Police Department upgrades included a new email server and an AVL system for vehicles. Major upgrades to the law enforcement software allowed the Police Department to comply with current state mandates.

2015-2016: Future goals for the IT Department will be focused on expanding the City's website offerings to improve communication with the public, finalizing connectivity to the state fiber optic network and expanding support services for mobile devices.

Respectfully submitted,

Gerald Crowley,

Director of Information Technology



*CITY OF TORRINGTON
PERSONNEL DEPARTMENT
ANNUAL REPORT
2015 – 2016*

*Personnel Director – Tom Gritt
Personnel – Kelley Pleil*



The City of Torrington’s Personnel Department provides for the centralized administration of personnel policies affecting municipal employees and job applicants.

Recruitment is a major responsibility. This past year, thirteen people were hired as regular full-time employees. Six competitive testing sessions were conducted to qualify candidates for Street, Recreation, and Police department openings.

In the area of labor relations, contract negotiations were conducted with the unions representing Supervisory, Police, Fire, Public Works, and City Hall employees. In addition, numerous hearings were held on employee issues and grievance arbitrations at the State Labor Board.

The Safety Advisory Committee met throughout the year to ensure the continuation of safe work environments for City employees. Work site inspections were periodically done to identify potential hazards and drug testing was accomplished in accordance to city, state, and federal standards.

During the past year, Personnel again served as the liaison between the City and Torrington High School’s Career Internship Program.

This cooperative venture provides students with an exposure to the variety of employment opportunities available in a municipal setting and earns them high school credits for volunteer work in City departments. Six students participated in the program this past year.



*CITY OF TORRINGTON
PARKS AND RECREATION
ANNUAL REPORT
2015 – 2016*

Torrington Department of Parks and Recreation

The Torrington Parks and Recreation Department is comprised of two divisions. The Recreation Department is responsible for organizing and administering a comprehensive assortment of recreation programs, athletic leagues, and special events for youth, teens, adults, senior citizens, and families.

The Parks Department is responsible for the operation and maintenance of 26 parks and facilities, comprised of over 230 acres of both active and passive parkland. The Torrington Parks and Recreation Department is proud to offer an outdoor pool, pond, playgrounds, picnic shelters, athletic fields, trails, outdoor basketball courts, tennis courts, ice rink, sledding hill, indoor gymnasium, Skate Park, Teen Center, Recreation Hall, Civic Center, Gardens at Coe Memorial Park, and Carl Bozenski's Christmas Village. The Recreation Department administered a wide variety of programs during 2015-2016 including: tennis lessons, golf lessons, swim lessons, babysitting courses, Mad Science Camps, Lego Clinics, summer playground program, trips, dance and fitness classes, adult and youth sports leagues, and more.

Torrington Parks and Recreation Department has many popular special events that are available to the community throughout the year. Some of the special events offered in 2015-16 included: Trunk or Treat, Tree Lighting Ceremony, Christmas Village Toy Shower, Christmas Village Parade, Holiday Decorating Contest, Last Night, Easter Egg Hunt, Northwest Idol Contest, Northwest Kid Rock, Summer Concert Series, Winter Carnival, Mayor's Polka Night, Dr. Seuss Breakfast, Community Tag Sale, Lions Club Craft Fair, Fireworks, Touch-A-Truck, and Fuse Music Festival.

The Parks and Recreation Department collaborated with various organizations on events including the Mayor's Committee on Youth, Arts and Culture Commission, Torrington Lions Club, Torrington Police Activities League, First Congregational Church of Torrington, and Torrington Municipal and Teachers Federal Credit Union.

In addition to organizing programs, the Recreation Department administers facility rentals at the Armory and Coe Memorial Park Civic Center. Both facilities were rented by many local organizations, community agencies, and private users. The Parks and Recreation Department also schedules and prepares athletic fields for use by many local organizations at Alvord Park, Bishop Donnelly Sports Complex, Fuessenich Park, Oak Avenue Sports Complex, Joe Ruwet Park, John Toro Sports Complex, and Major William Besse Park.



*CITY OF TORRINGTON
PARKS AND RECREATION
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Torrington Department of Parks and Recreation

Several Capital Projects were completed on the parks during 2015–16 including the following: built new reindeer pens at Christmas Village, completed phase II of the Carriage House Restoration Project at Coe Memorial Park, reconstructed the basketball courts at Pleasant View Park and Borzani Park, completed Phase I Masonry repairs on the wall at Christmas village, renovated one of the roofs at the Armory, resurfaced the floor in the bathhouse at the municipal pool, and completed a full infield renovation project at Fuessenich Park.

The Parks Department works continuously to improve the appearance of the parks by completing landscaping projects, repairing fences, upgrading park amenities, and installing new park entrance gates.

The Parks and Recreation Department looks forward to continuing to offer new and exciting programs and events during the upcoming year, and will continue to collaborate with local organizations to provide an assortment of programs and special events to the community.

The Parks Department will continue to move forward with improvement projects such as basketball court renovations, athletic field improvements, playground renovations, sidewalk repairs, paving parking lots at City parks, and repairs and renovations to buildings owned and operated by the Parks and Recreation Department.

*J. Brett Simmons, Superintendent
Parks & Recreation
Edward Nuzenski,
Interim Superintendent of
Streets & Parks
Patricia Fairchild, Chairman,
Parks and Recreation Commission*



**CITY OF TORRINGTON
PLANNING & ZONING
ANNUAL REPORT
2015 – 2016**

Chairman: *Richard Calkins*
Vice-Chairman: *Greg Mele*
Members: *Gregory Perosino, Paul Summers, James Bobinski, Alternates: Donna Greco, Jon A. Sheaffer, Jr., Vacancy*
Ex-Officio Members: *Mayor Elinor Carbone*
Gerry Rollett: *Public Works Director*
City Planner: *Martin J. Connor, AICP*
Zoning and Inland/Wetlands Enforcement Officer: *Rista Malanca*
Assistant Zoning & Inland Wetlands Enforcement Officer: *Vacant*
Land Use Secretary: *Lona Kirk*

PLANNING:

Function: To prepare plans for the development of the City for the use of land for residential, recreation, commercial, industrial, and other purposes. To recommend thoroughfares, parks, and other public improvements.

ZONING:

Function: To regulate the height and setbacks of buildings, the use of land, the number of parking spaces, and the minimum size of building lots. Perform inspections for all zoning permits issued, issue all zoning violations, certificates of compliance, and check compliance for certificates of occupancy.

The Planning and Zoning Commission (City Planner for applications in the Local Business and General Business zones) reviewed 30 Site Plan Applications. The Commission reviewed applications for eight Special Exceptions, three Zone Change Applications, one Zoning Regulation Amendment, one Location Approval, three Section 8-24 referrals to City Council, and three subdivisions/re-subdivisions.



The Planning and Zoning Department Staff issued 164 Zoning Permits for new construction, additions, accessory structures, conversions and change of uses. Four hundred and forty one certificates of Zoning Compliance were issued. Regular inspections are made to determine compliance for all permitted work prior to signing off on the Certificate of Occupancy.

Highlights of the past year:

- 540 Litchfield Street, Charlotte Hungerford Hospital, installation of Mobile MRI Unit
- 380 Tarringford West Street, expand community space in main apartment bldg.
- 539 Technology Park Drive, Fuel Cell Energy, construct 101,092 square foot addition to existing facility
- 245 East Elm Street, change zone to Local Business Zone (former Industrial)
- 777 East Main Street, modifications to employee parking area, TMTFCU
- 154 South Main Street, addition to existing gas station/convenience store
- 93 Main Street and 30 Maiden Lane, renovations and conversion of Yankee Pedlar Inn to Best Western
- East Elm Street and Kinney Street, change zoning on nine parcels of property to Local Business Zone (former R6)
- 540 Litchfield Street, Charlotte Hungerford Hospital, emergency department expansion
- 637/659 Winsted Road, earth excavation and quarry renewal permit, AJK LLC
- 3600 Winsted Road, construct 4,000 sq. ft. contractor office and shop

**CITY OF TORRINGTON
PLANNING & ZONING
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- Section 8-24 Referral, Woodridge Lake Sewer District proposed wastewater transmission system to Torrington Municipal Sewer System
- Section 8-24 Referral, construction of Naugatuck River Greenway Trail easement, John Toro Sports Complex
- Amend Torrington Flood Plain Regulations
- 1902 East Main Street, construct 390 square foot addition to Panera Bread for drive thru service
- 417 Prospect Street, approval of Group Care Facility, 7-12 beds for McCall Foundation
- 23 Crestwood Road, change zoning to Local Business Zone (former partial residential)
- 26 Prescott Street, approve professional office space in R6
- 2101 Winsted Road, Location Approval for General Repairer License and Motor Vehicle Repair
- 94 Washington Street, change use to grocery store (former restaurant)
- Section 8-24 Referral, lease of Torrington Landfill Space for Solar Project
- 910 East Main Street, outdoor dining patio at existing restaurant
- 522 Winsted Road, renovation and expansion of car dealership
- 93 Pinewoods Road, construct classroom addition to church

Commissioner Doris Murphy retired after more than twenty five years of service on the Planning and Zoning Commission, and PZC Liaison to the Inland Wetlands Commission.

Commissioner Greg Mele received a Length of Service Award from the Connecticut Federation of Planning and Zoning Agencies.

City Planner Martin Connor received a Lifetime Achievement Award for twenty five years of service from the Connecticut Federation of Planning and Zoning Agencies.

Corporation Counsel Jaime LaMere and Rista Malanca, CZWEO, using the court system, were successful in resolving several long standing zoning violations.



**INLAND WETLANDS ENFORCEMENT
OFFICER RISTA MALANCA**

Zoning Enforcement Officer Report

The ZEO created a Bike Advocacy group in order to encourage a more bike friendly atmosphere in Torrington, and a citizen's advocate group has been formed. This group has suggested sharrows be placed on Kennedy Drive. This is a wide road that has recently been paved and will provide a lot of visibility so people can start to know what they are all about. An application to National Park Service for assistance was submitted.

Over the summer, intern Kevin Finn researched and created details for a Naugatuck River Greenway (NRG) proposed trail head sign at Franklin Street. The sign has been created, but not purchased. Torrington was chosen to have a sample sign created as part of a grant to create the Uniformed Sign Design Manual for the Naugatuck River Greenway; therefore, this sign is consistent with the manual.

The ZEO works closely with the Torrington Trails Network, which is comprised of a group of citizens who work to create new outdoor trails, biking paths, and walkways in the City of Torrington, Connecticut. The Torrington Trails Network (TTN) is a group of local volunteers interested in developing an

Interconnected accessible trail system throughout the City of Torrington for various recreational purposes.

**CITY OF TORRINGTON
PLANNING & ZONING
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ZONING BOARD OF APPEALS

David Moraghan, Chairman

Kathleen Perrotti, Vice Chairwoman

Jenn Healy

Marc Trivella

Ken Edwards

James Steck

Alan Diulio

vacancy

This year the TTN and City of Torrington have jointly worked on the following grants:

- 2013 REC TRAILS GRANT which includes drainage improvements at Buttrick Trail, that have been completed, and the purchase of “red mountain” railroad tracks from Pan Am.
- 2015 REC TRAILS GRANT to construct approximately three miles of the NRG - A ground breaking on the first part of the NRG from Toro Fields to Supreme Industries was held and this portion has been constructed.

The Zoning Board of Appeals consists of eight citizen volunteers who hear and decide upon all requests for variances from the City of Torrington’s Zoning regulations as well as appeals of any order, requirement or decision made by an official responsible for the enforcement of Torrington Zoning Regulations.

ARCHITECTURAL REVIEW COMMITTEE

Chairman: Marc Trivella

Members: Robert Mileti

Roberta Boe

John Sullivan

James Bobinski

Martin Connor, AICP, City Planner

Ed Fabbri, City Engineer

TORRINGTON HEARING OFFICERS

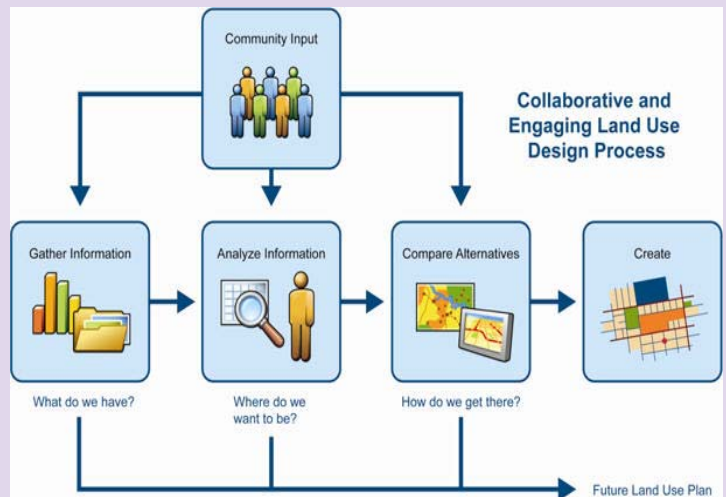
Joel Perlotto, Esq.

James Steck, Esq.

The Hearing Officer is appointed to hear appeals on written citations that are issued to property owners for zoning violations.

The purpose of the Architectural Review Committee is to advise the Planning and Zoning Commission on the physical aspects of the City’s environment. The Committee reviews each project for aesthetic matters pertaining to planning and design as they relate to the physical characteristics and appearance of the site, neighborhood and City. The Committee reviews and makes written recommendations on all site plans, changes to façade of non-residential buildings and all signs, except those on one, two and three family residential properties and those less than 32 square feet in area.

During Fiscal Year 2015 - 2016, the Architectural Review Committee reviewed ten applications and made recommendations to the Planning and Zoning Commission.



**CITY OF TORRINGTON
INLAND WETLANDS
ANNUAL REPORT
2015 – 2016**

CONSERVATION COMMISSION

Chairman: Christine Altman

*Members: Butch Klug, Brian Reardon,
James Fedorich, Dan McGuinness, Chris
Rabago,
John Czapor, Vacant, 2*

The Conservation Commission consists of seven regular members and 2 alternate members, all of which are appointed by the City Council for a three year term. This Commission holds its regularly scheduled meetings on the 2nd Thursday of the month and special meetings as necessary. This year the Commission held five Regular Meetings and three Special Meetings.

The main purpose of the Conservation Commission is to advise the Planning and Zoning Commission on the cultural and natural aspects of the City's environment as it relates to planning issues and development applications. The Conservation Commission also is responsible for maintaining the Open Space Inventory for the Planning & Zoning Commission and increasing environmental awareness. It is constantly working to meet the goals set down in the Plan of Conservation & Development's Open Space Section.

During Fiscal Year 2015-2016, the Conservation Commission:

- Held an Earth Day Celebration including the Earth Day Clean Up.
- Co-sponsored the Naugatuck River Clean Up with *Torrington Trout Unlimited*.
- Co-sponsored Clean up the World Day with *Torrington Family Kempo*.
- Continued to work with and support the *Torrington Trails Network* in their efforts to hone trails within Torrington.
- Began the Good Deed Award Program.
- Reviewed the Forest Management Plan for Charlene Susan Besse Park.
- Received and made recommendations for a City-owned parcel of Open Space on Grove Street.

INLAND WETLANDS COMMISSION

Jay Bate, Jr., Chairman

Christine Altman, Vice Chairwoman & Conservation Commission Liaison

Doris Murphy, Planning and Zoning Commission Liaison

Jane Bakker, Secretary, Bill Storti, Member

Tom Telman, Member, Johnathan Andrews, Member

The City of Torrington's Inland Wetlands and Watercourse Commission consists of seven regular members, all of whom are appointed by the City Council. This Commission holds their regularly scheduled meetings on the 3rd Tuesday of every month and will hold special meetings if necessary. During the fiscal year 2015-2016 the Commission held eight regular meetings.

It is the responsibility of these Commissioners to enforce the Inland Wetlands and Watercourse Regulations within the territorial limits of the city. This includes approving/denying applications for Regulated Activities, determining jurisdiction for As-of-Right uses, and holding Show-Cause hearings for all enforcement actions.

The Inland Wetland regulations define the regulated area to be any wetlands or watercourses as well as the area within 75 feet from any wetland soil types and 100 feet from any watercourse or waterbody (either manmade or natural). Any regulated activity occurring within these areas requires a permit.

During the 2015-2016 fiscal year the Inland Wetlands Commission received and acted upon six Inland Wetlands Permit Applications, and approved three As-of-Right Use requests. In addition the authorized Inland Wetlands Agents issued ten Inland Wetlands Agent Determination permits.



*City of Torrington
Police Department
Annual Report
2015 – 2016*

*Michael Maniago, Chief
Christopher Smedick, Deputy Chief*

The Patrol Division is the back bone of the Torrington Police Department and provides services to the citizens 24 hours a day, seven days a week. Torrington's population is approximately 40,000 people and has approximately 561 streets encompassing 44 square miles. The Patrol Division handles a variety of calls including but not limited to, motor vehicle accidents, burglaries, missing persons, larcenies, domestic violence incidents, shopliftings, civil disturbances, robberies, and assaults. In 2015 the Torrington Police Department responded to over 55,000 calls for service with the greatest majority of them investigated or initiated by the Patrol Division.



Patrol Officer Fifer with his patrol vehicle



The Patrol Division is commanded by a patrol captain and is comprised of three shifts that are each commanded by a lieutenant. Assigned to each shift are three patrol sergeants who supervise and direct officers in the field. Each shift is staffed with varying numbers of officers as determined by the patrol commander based on staffing requirements and community needs.

The Patrol Division has several officers certified for bicycle patrol. The bicycle patrols allows officers to patrol the downtown area, Coe Park, schools, shopping plazas, July 4th firework events and the Sue Grossman Still River Greenway which runs for nearly 3 miles through a wooded corridor between Lanson Drive and Harris Drive in Torrington. The officers are able to interact with the public during their patrols and quickly cover more territory than traditional foot patrols.



Officer Bernabucci on bicycle patrol.

*City of Torrington
Police Department
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The Torrington Police Department currently has three officers assigned to the K-9 unit. Each officer is assigned a shift and the K-9 units are a great asset to the Police Department. The K-9 units have assisted patrol with conducting tracks for missing, endangered persons, tracking of suspects and searching buildings during alarms or burglary investigations. The K-9 units are also trained for evidence collection and drug detection. The K-9 units are also popular with the community while they conduct demonstrations during the downtown market event, school events and safety fairs.



Officer Cooling with K9 Remi

In 2015 the Torrington Police Department received a generous gift from several local businesses when they purchased a three wheel Segway to assist officers while patrolling the downtown area. The Segway is battery powered and can travel at speeds up to 25mph with a range of 40 miles without the need for recharging. The Segway is popular with the community and allows the officer assigned to the downtown area to interact with the public and patrol a greater distance than a normal foot patrol would allow.



Officer Deloy with K9 Titus



Officer Loucks with K9 Pharaoh



Officer Simon on patrol with Segway

*City of Torrington
Police Department
Annual Report
2015 – 2016*



School Resource Officer Cooper

In addition to commanding the Patrol Division the Patrol Commander has overall command of the Accident Investigation Team, School Resource Officer, and liaisons with Litchfield County Dispatch and radio communications.

The Accident Investigation Team (AIT) is supervised by three sergeants that report to the patrol commander. Accident Investigation Team members come from the Patrol, Detective, and Support divisions. The AIT is highly specialized and trained and responds to fatal accidents, accidents that are life threatening in nature, and any other accident where their special skills are required. Team members are sent to a variety of training classes, in varying locations, to prepare them and keep them current on accident investigation techniques. Members are trained in Advanced Accident Investigation and Reconstruction, as well as Commercial, Pedestrian, and Motorcycle accident investigation. The AIT has highly specialized equipment consisting of laser mapping and computer programs to assist them in their very technical investigations.

The School Resource Officer (SRO) is a police officer that is assigned to the Torrington High School. The SRO is responsible for providing security and crime prevention services in the school environment. SROs work closely with school administrators in an effort to create a safer environment for both students and staff.

SROs have additional duties to include mentoring, conducting presentations on youth-related issues and introducing the criminal justice program at the high school level.

The Torrington Police Department's Patrol Division is committed to; "Quality Service to the Community through Continuous Improvement"

Support Service Division

The Support Services Division of the Torrington Police Department is responsible for all ancillary functions within the organization that are not covered by Patrol or the Detective Division. The division is currently commanded by Captain Wayne Newkirk and is supported by a lieutenant, two sergeants, and a staff consisting of a combination of sworn officers and civilian personnel. Support Services is made up of several smaller units, each with their own areas of responsibility.

Records

The Records Division is the central hub of all information filed by our officers. The division is made up of three civilian clerks, a Court Liaison Officer, Officer Willie Quarles, and is currently overseen by Sgt. Stephen Krzanowski. The Records Division is charged with maintaining and organizing all types of documentation filed by officers in regard to criminal cases, accident reports, infractions, etc. They are responsible for the proper retention and auditing of all incident reports as mandated by the State of Connecticut. They handle daily requests from civilians for copies of incident reports, as well as all requests made through the Freedom of Information Act by attorneys and members of the press. Records personnel are also responsible for maintaining the currency and validity of restraining and protective order files and the sex offender registry. They also enter all arrest warrants into the State's COLLECT database upon court approval.

*City of Torrington
Police Department
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The Court Liaison Officer, Officer Quarles, duties include preparing all paperwork for transmittal to court, transportation of all prisoners for arraignment, and coordinating between the Police Department and the State's Attorney's Office.

In addition to their responsibilities regarding criminal matters, the Records Division also handles requests for background checks, approves vendor permits, and reviews pistol permit applications. In 2016, our records clerks processed more than 400 pistol permit applications, a roughly 62% increase from the number in 2015 (254 applications), and about a 98% increase from only two years ago in 2014 (208 applications). The clerks also manage payroll for all personnel, within the police department. They are responsible for ordering and stocking all office supplies for the building and also for maintaining an up-to-date stock of State supplied forms.

INFORMATION TECHNOLOGY

The Department's I.T. Manager, Rudy Pullano, is responsible for running and maintaining the second largest computer network in the City. The Police Department, due to State mandated records retention policies, system security requirements, and enforcement mandates, utilizes a number of varied technological resources. The range of responsibilities regarding information technology includes:

- maintenance and upkeep of a large multi-server computer network,
- oversight of security protocols, maintenance and installation of Mobile Data Terminals (MDTs) in each patrol vehicle,
- the recent addition of in-car printing systems used for the distribution of electronically submitted infractions,
- maintenance and installation of individual office desktop workstations, including a five station report room for patrol, upkeep of AFIS fingerprint scanners,
- assuring connectivity and coordination with Litchfield County Dispatch to ensure the proper and complete transfer of information taken from dispatchers, and
- maintenance of the department's telephone and

Voicemail system, including the department's Anonymous tip line. I.T. is overseen by Sgt. Ken Brouillard, who is responsible for system access among the department's personnel, the functionality and training of the department's software programs, and coordination with State agencies such as the COLLECT System and the Central Infractions Bureau in regard to security compliance and data transfer to shared databases throughout Connecticut

TRAFFIC

The Traffic Unit manages signs, lights, and traffic patterns throughout the City. The unit is staffed by seven civilian employees and is overseen by Officer Steve Pisarski. Traffic unit employees can be seen regularly by the public during events such as parades, rallies, car shows, and the Main Street Marketplace providing barricades and cordoning off sections of the street for these types of functions to take place in a safe and controlled environment. Traffic officials are also responsible for the replacement of damaged or missing street signs and for the placement of temporary signage in the event of construction or emergency. They are responsible for the installation and maintenance of all city-owned traffic signals and parking meters, and the maintenance and snow removal of municipal parking lots

The Traffic Unit is charged with handling all traffic zoning regulations, street closures, and parking meter operations. They review and survey all matters concerning new developments, traffic impacts, and new roadways and building renovation projects, and coordinate enforcement activities based on public complaints and a review of accident data showing need for selective or focused traffic enforcement. Parking Enforcement Officer Ashlyn Nellis is also assigned to the traffic division and can be regularly seen in the downtown area enforcing parking violations and ensuring enough space to allow for commerce in the area.

Given that Traffic is responsible for road closure and detours, the division also oversees and administers all extra duty assignment, commonly referred to as "road jobs" for the department. Officer Pisarski receives a large number of requests weekly asking for officers and cruisers to assist in directing traffic around private construction areas to ensure the safety and efficient movement of vehicular and pedestrian traffic.

*City of Torrington
Police Department
Annual Report
2015 – 2016*

TRAINING

The Training Division, run by Lt. Tom Rouleau, is responsible for researching and assigning all general and specialized training for all personnel with the department. The Training office is charged with maintaining all sworn officers' training records, certificates, and awards. The division is in constant contact with the Police Officer Standards and Training Council (POST-C) in order to assure that necessary certification requirements are upheld and that all officers remain in compliance with the requirements necessary to maintain a valid status as a police officer. Records are additionally kept for several members of the civilian staff, including Animal Control Officers and Police Matrons.

In addition to mandatory certification requirements, the Training Division is responsible for scheduling and arranging all in-house training and refresher courses to ensure that our officers are continually up to date on legal updates and the most current changes in the field.

Quartermaster

The Quartermaster's office is also located in the training division. Part of the responsibility of the Quartermaster is ensuring that each officer in the department is properly uniformed and equipped. The Quartermaster's office is responsible for auditing all issued equipment and maintaining accountability for all City-owned equipment issued to officers for use in the field.

The Field Training Officer Program (FTO)

The Department's Field Training Program is directed by the Training Division. Field Training Officers, or FTO's, are assigned to each new officer upon completion of the POST Academy. They provide training, mentoring, and assistance to officers in an effort to ensure that each new officer performs their duties correctly and safely. The FTO program runs for 14 weeks following an officer's graduation from the police academy, and it is only upon successful completion of the program that trainees are assigned to a shift in the Patrol Division.

ANIMAL CONTROL

The Animal Control Unit is supervised by the Animal Control Officer (ACO) Caitlin Nield. The Torrington Regional Animal Control Unit currently consists of four civilian employees, all working under the authority of the Torrington Police Department, to serve Torrington, Goshen, and Litchfield. ACOs are charged with responding to complaints involving animals or animal cruelty or of nuisance or roaming animals. Each ACO enforces State Statutes and City Ordinances in regards to animals and animal control, and also serves to educate the public regarding licensing and vaccination requirements for pets.

The Animal Control Facility, located on Bougue Rd. at the town line, doubles as a kenneling facility. Found or seized animals are transported to the facility to later be redeemed by their owners. Adoptions are also arranged for found or abandoned animals that have not been claimed.

The Animal Control Unit also regularly coordinates with the State Animal Control Unit and the Connecticut Department of Energy & Environmental Protection (DEEP) in order to maintain the most up to date legal procedures and practices. Sgt. Krzanowski serves as the unit's liaison to the Police Department and is charged with the oversight of all ACOs and the facility to ensure efficiency of operation.



ADDITIONAL ADMINISTRATIVE OPERATIONS

In addition to each specialized unit, the Support Services division is also responsible for the upkeep of service contracts and budgeting for the department, facility management and building maintenance, maintenance of the fleet, radio communications, statistical reports, crime mapping, and crime analysis for the department, and a myriad of other administrative functions.

PROBATE COURT
CITY OF TORRINGTON
ANNUAL REPORT
2015 - 2016



Probate Judge Michael Magistrali

In carrying out these responsibilities, the Probate Court strives to protect the rights of individuals while affording those involved in probate matters an approachable and friendly environment.

Probate judges are the only elected judges in the State of Connecticut and serve four year terms. The present Torrington Area Probate Judge, Michael F. Magistrali, was first elected Torrington Probate Court in November 1998 and has served continuously since that date.

The Torrington Area Probate Court is staffed by Chief Clerk Gale Pellegren, Clerk Suzanne Pombar (formerly Clerk of the New Hartford Probate Court), Assistant Clerk Paula Marchetti, Assistant Clerk Michelle Considine, and Court Assistant Yuberkis Batis-ta, who speaks Spanish and assists Spanish-speaking users of the Court.

The Torrington Area Probate Court is located on the first floor of Torrington City Hall and is open Monday through Friday. Hearings are held every Tuesday and Thursday, and other specially scheduled days. Most hearings, but not all, are open to the public. Children's matters, commitment actions, and guardianships of intellectually disabled persons are confidential.

The public is invited to visit the Torrington Area Probate Court for more information on the Court's operation. Information is also available on-line at <http://www.ctprobate.gov>, the official web site of the Connecticut Probate Courts.

Hours of Operation:
 Mon. thru Weds 8:00 a.m. to 5:00 p.m.
 Thurs.: 8:00 a.m. to 6:30 p.m.
 Fri.: 8:00 a.m. to 12:30 p.m.
 For Information contact: 860-489-2215

The Torrington Area Probate Court serves the towns of Torrington, Goshen, Winchester, Colebrook, New Hartford, Barkhamsted and Hartland. In fiscal year 2015-2016 the budget adopted by the State of Connecticut completely eliminated funding for the probate court system. To offset the loss in funding, probate fees were increased and a cap on fees payable in decedent's estates was eliminated. However, the projections used to defend the drastic budget cut proved to be inaccurate, and for fiscal year 2016-2017 the State of Connecticut restored \$6 million in funding to the probate system. Despite these funding challenges to the probate system as a whole, the Torrington Area Probate Court continued to provide compassionate, efficient service to the residents of the towns it serves.

The lack of state funding did not impact town budgets, since by statute the towns are responsible only for providing facilities, equipment, and office supplies. The pro rata share for each town is based upon their respective grand lists when compared to each other. For fiscal year 2016-2017 the budgeted contributions for each town, based on the 2015 grand lists, were as follows:

Town	2015 Grand List	Ratio	Share of			
			Expenses	Previous FY	Change	Previous Year%
Barkhamsted	\$347,158,270	7.6254%	\$3,062.05	\$3,035.25	\$26.80	7.5583%
Colebrook	\$182,297,942	4.0042%	\$1,607.93	\$1,636.46	-\$28.53	4.0751%
Goshen	\$524,941,390	11.5304%	\$4,630.15	\$4,649.13	-\$18.98	11.5771%
Hartland	\$198,192,769	4.3533%	\$1,748.12	\$1,746.54	\$1.58	4.3492%
New Hartford	\$656,493,422	14.4200%	\$5,790.48	\$5,799.60	-\$9.12	14.4420%
Torrington	\$1,949,222,589	42.8150%	\$17,192.77	\$17,136.34	\$56.43	42.6723%
Winchester	\$694,361,383	15.2517%	\$6,124.49	\$6,154.68	-\$30.19	15.3262%

Considering the services provided, the towns receive fair value for their dollars in support of the Court.

The jurisdiction of the Probate Court is broader and the types of matters handled more diverse than most citizens are aware. In addition to its traditional role of overseeing decedents' estates and trusts, the Probate Court handles a wide range of sensitive issues affecting children, the elderly, persons with intellectual disabilities, and individuals with psychiatric impairments.

CITY OF TORRINGTON
REGISTRAR OF VOTERS
ANNUAL REPORT
2015 – 2016

Ed Wilmot, Republican Registrar
John Ciesco, Democrat Registrar
Nan Gallicchio, Registrar's Clerk
Tracy Bolan, Deputy Republican Registrar
Debra Whitten, Deputy Democratic Registrar

REGISTER
TO VOTE
HERE

Printelect

Due to redistricting seven years ago, Torrington is split between the 1st and 5th Congressional districts, the 8th and 30th Senatorial districts, and the 63rd, 64th, and 65th Assembly districts. We have 8 polling places and use optical scan voting machines. During the fiscal year July 1, 2015 through June 30, 2016, there were 936 new registered voters: 178 Democrats, 206 Republicans, 504 Unaffiliated, and 48 minor parties. We currently have 18,543 registered voters. Voter registration cards are available at City Hall, the Library, social service agencies, and the Dept. of Motor Vehicle. The form can also be downloaded from the City Of Torrington website.

The duties include registration of voters, taking enrollments in the respective parties, party transfers and erasures, hiring and training election day officials, preparing all material and having all records up to date to ensure an orderly election process. This office also conducts any party primaries and all city referenda. We do an annual canvass to verify the addresses of each elector in Torrington. We hold voter registration sessions at THS and OWTS. With the constant changing of election laws, the Registrars and deputies must be in close touch with the Secretary of the State and always be aware of new laws and calendar deadlines. Two conferences with workshops and meetings with ROVAC are attended each year.



CITY OF TORRINGTON
SERVICE FOR THE ELDERLY
ANNUAL REPORT
2015 – 2016

“The mission of the Edward E. Sullivan Senior Center is to provide an environment to enhance and enrich the lives of older adults by offering recreational activities, nutrition services, educational and wellness programs and social services to meet the diverse needs of all people. ”

A dedicated staff of 59 and more than 250 volunteers passionately work to administer services to senior members of our community. The Sullivan Senior Center is a multipurpose Center and hub for people age 60 and over.

The Center is open Monday through Thursday from 8:00 a.m. to 5:00 p.m., Friday from 8:00 a.m. to 4:00 p.m., evenings and weekends for special events. A 16-page full color newsletter entitled, “All About Us @ the Sullivan Senior Center” is published monthly with information outlining the activities, travel itineraries, menus, calendar of events and timely informational articles focusing on topics of importance and interest to older adults.

Newsletters may be picked up at the Senior Center, mailed for a nominal fee or read on line @ www.seekandfind.com or the City’s website www.torringtonct.org. The goal is to offer one stop shopping to older adults to fulfill their social, wellness, recreational and quality of life issues by delivering excellent service.

Yearly Highlights

- The Senior Center continues to expand our technological offerings. Computer Education Assistance is offered as well as iPad and iPhone classes. Wi-Fi is available in the building Members have access to five (5) used Laptops that were granted to the Sullivan Senior Center through the Community Foundation of Northwest Connecticut.

- The laptops are available to seniors for use anytime the center is open. Technology is a focus as we continue our Five Year Plan, funded by anonymous donations from Ameriprise Financial clients, the center upgraded four media outlets throughout the building that included four 60” Smart TVs, four DVD players, Web Cams and connectivity on all with universal adaptors to include live presentations and expand capabilities. The media center in our main room also includes PA hook ups.
- This past year saw more major improvements Inside and outside of the building.
- Inside:: A cracked heat exchanger was replaced in building A’s main room, carpeting in Building B was replaced, the entire interior was painted, ceiling tiles and light lenses were replaced where necessary. A renovation of the bathrooms in building B was completed in September 2016.
- Outside: The complete exterior has been Painted and all of the surrounding bushes have been pruned including the boarder behind our vehicle garage that had been unmanageable for years. Those areas have been replanted and mulched. A new black vinyl coated chain link fence was installed along the perimeter of the northeast parking lot. The parking lot’s handicap and directional signage was upgraded.
- The Medical Transportation Program Received a new handicap accessible Transportation van to take area seniors to their medical appointments. Funds were obtained through a grant from the Dept. of Transportation, and additional funding from The Park Avenue Thrift Shop. A new Meals-on-Wheels vehicle was acquired through The Seherr-Thoss Foundation.



CITY OF TORRINGTON
SERVICES FOR THE ELDERLY
ANNUAL REPORT
2015 – 2016



The Bowman Community Gardens thrived this year with our largest number of participants, 60 raised beds. These advances would not be possible without great volunteer coordinators and partnerships with engaged local businesses. There are plans to partner with more community groups and local business, add 10 more raised gardens, build a pavilion by partnering with Oliver Wolcott Technical Students, add fruit trees and create a walking trail through the woods on the remaining property. In partnership with the Heritage Land Trust we are envisioning a wonderful senior recreation area.

The Senior Center continued its Walking Club.

The Park Avenue Thrift Shop continues to be a vital support system for both volunteer opportunities, quality goods and revenue that supports senior programming.

The Wii Bowling League has partnered with 18 other senior centers across Connecticut and together they are forming the Connecticut Senior Bowling League. This league will promote friendly competition, socialization and offer travel opportunity to seniors while experiencing other senior centers & towns around Connecticut.

Physical Fitness options continue to increase at the Center. Members faithfully participate in our SeniorCize, Qigong, Yoga, Tap Dancing, Tai Chi, Advanced Line Dancing, Chair Exercise and Zumba Gold classes.

Recognizing the demand for health and fitness programs we've added Line Dancing for Beginners and Golden Groove, an aerobics class.

The senior population of Torrington is appreciated, respected and admired. To this end we are able to benefit from the generosity of the community. Local businesses continue their partnership with the Center with monetary gifts as well as equipment to enhance the lives of our seniors. From families and friends of our deceased members, we humbly receive generous memorial donations so that we may continue the programming or services that their loved one enjoyed.

Four programs, funded by the state and federal government, municipalities, client donations, fundraising and private donations, were administered by the staff. Revenue totaled \$1,966,984.

Elderly Nutrition Program: Served 31,405 congregate meals and 194,520 Meals-on-Wheels to 1,909 individuals age 60 and over

Medical Transportation: 404 elders were given 6,719 rides to medical appointments

Chore Program: 115 elders received 6,597 hours of in-home services

Special Diet Meals-on-Wheels: 4,746 therapeutic meals delivered to 24 individuals under the age of 60

Senior Assistance Programed 548 individuals applied for rent rebate and 315 for fuel assistance. During Medicare Part D open enrollment, Oct 15 - Dec.7, 2015, 386 people were processed to determine which plan best suited their prescription drug needs.

For a complete list of all assistance programs, please call the Sullivan Senior Center at 860-489-2211.

Services for the Elderly Commission

The Services for the Elderly Commission consists of seven voting members, three alternates and one member selected to represent Winsted. The Commission meets monthly to review and evaluate the conditions, needs and programs for older adults living in the City of Torrington and the greater Torrington area. The Commission forwards recommendations to the Mayor and City Councilors regarding grant funding and awarding of bids for projects at the Sullivan Senior Center. *Their guidance is invaluable. Thank you for another successful year.*

Joel Sekorski, Director,
Sullivan Senior Center

*CITY OF TORRINGTON
STREET DEPARTMENT
ANNUAL REPORT
2015 – 2016*

The Street Department maintains and makes repairs to an estimated 170 miles of roads, streets and bridges. During construction season the work includes reconstruction of existing roads, catch basin repairs and replacements, installation of new drainage systems, pothole patching, roadside mowing and road sweeping. The work for the winter season includes plowing and treating roads to remove ice and snow, snow removal when necessary, roadside brush control and tree removal. Gutters and swales are cleaned when weather allows. Throughout the year street signs are maintained, garbage totes are delivered, repaired or replaced, and catch basins are cleaned.



We serve the taxpayers of Torrington and the traveling public. We strive to continue providing the high level of service the tax payers and public have become accustomed to. The Street Department also provides services to other City departments as needed.

The Street Department continues to look for ways to increase the efficiency of manpower and equipment thru ever changing technologies. This is accomplished with training and equipment changes and upgrades.

Edward Nuzenski
Acting Superintendent

CITY OF TORRINGTON

TAX COLLECTOR

ANNUAL REPORT

2016 – 2016

Tax Collector: Launa M. Goslee, CCMC

Asst. Tax Collector: Joanne Mastarese

Staff: Leo DiNicola, Maria Ponte,

Christine Moskaitis, Cheryl Trahan

The Tax Collector's Office is responsible for collection of payments for Real Estate taxes, Sewer Usage Fees, Personal Property taxes and Motor Vehicle taxes. The office has a duty to provide a thorough accounting of all records and funds administered. The Tax Office takes great pride in the efficiency with which tax matters are handled and believes that a courteous attitude is mandatory while upholding the highest standards of ethical conduct and operating in accordance with all applicable federal, state and local laws.

The City of Torrington October 1, 2015 Grand List mill rate is 45.75 mills for Real Estate & Personal Property and 37 mills for Motor Vehicles. This means that for every 1,000 of assessment a taxpayer will pay \$45.75 for Real Estate and Personal Property and for Motor Vehicles each taxpayer would pay \$37.00. Example: If a motor vehicle is assessed at 1,500, taxes would be \$55.50.

The WPCA has set the sewer usage fee for the fiscal year 2016-2017 as \$224 per unit for Residential properties and \$224 per 65,000 gallons for Commercial/Industrial properties.

A few things to remember regarding the 2015

GRAND LIST TAXES AND FEES:

- Regular Motor Vehicle Bills were due in full regardless of the amount on July 1, 2016 for all vehicles registered on 10/1/2015. Supplemental Motor Vehicle Bills are due in full on January 1, 2017 for vehicles registered or renewed after 10/1/2015 but before 8/1/2016. **Please note, with the DMV software conversion, there were many missing motor vehicles on the regular list.

- DMV gave taxpayers an extension to register his/her vehicle past October 1, 2015. This will result in those taxpayer's motor vehicle bills going on the Motor Vehicle Supplemental list. Please call our office for a further explanation. Real Estate, Sewer and Personal Property Bills over \$50.00 may be paid in full or in two installments. The first installment was due July 1, 2016; the second installment is due January 1, 2017.

- The July tax billings were payable through Monday, August 1st, without interest and the January tax billings are payable through Wednesday, February 1st, without interest. Taxes not paid within the stated periods will be considered delinquent, and taxpayers will be charged interest at the rate of 1.5% monthly from the original due date or 18% annually, with a minimum charge of \$2.00 per installment.

- Motor Vehicle Tax Delinquencies will be promptly reported to the Connecticut Department of Motor Vehicles, and you or your co-registered owner will not be able to register your vehicle(s) until all delinquent taxes in your name(s) are paid in full.

- Sewer Usage fees are online to look up and to pay. You will need your UNIQUE ID number to access this information online; the UNIQUE ID number will ONLY be printed on your usage bill as it is not public information per the statutes as it is considered a utility.

- If you need to change your mailing address, we need a written request for all real estate, sewer and personal property accounts. Motor vehicle address changes need to be changed online with the DMV at www.ct.gov/dmv.

**CITY OF TORRINGTON
TAX DEPARTMENT
ANNUAL REPORT
2015 – 2016**



METHODS OF PAYMENT (**one check for all payments is great!**) -

By mail in July & January *ONLY* with the payment envelope provided in your original mailing at the beginning of July or using your own Envelope.

Please Mail to: *Torrington Tax Collector, LLC, P.O. Box 150508, Hartford, CT 06115.*

***Please note all other times of the year,** please mail payments to: *Torrington Tax Collector, LLC, 140 Main Street, Torrington, CT 06790.*

At the office of the Tax Collector- Pay in person at Torrington City Hall, 140 Main Street, Room 134, Torrington, CT during office hours only: Mon-Wed 8:30-4:00; Thurs 8:30-6:30; Fri 8:30-12:30.

Credit/Debit Card or Electronic Funds Transfer (EFT from savings or checking account - \$1 fee) - go to www.torringtonct.org - Varying fees are charged for these services.



Torrington Tax Collector's Collection Enforcements & Liens:

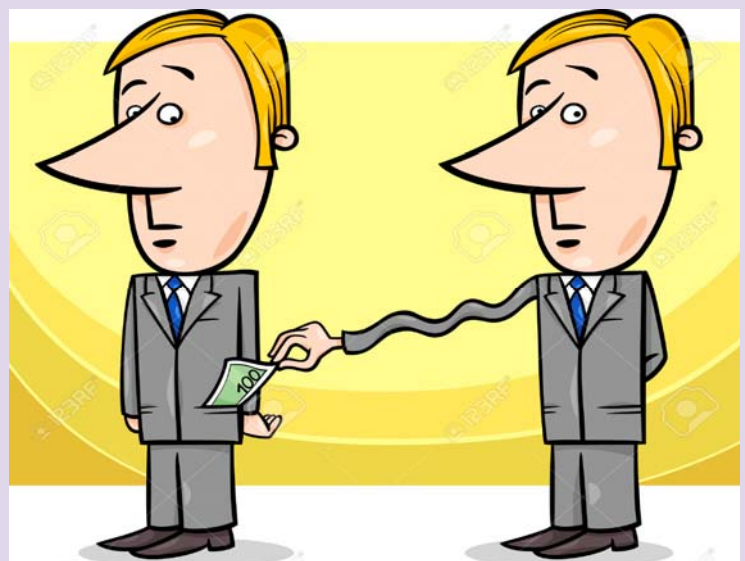
Real Estate/Sewer Usage:

Mail delinquent statements in October and March. Mail notices of Intent to Lien (SS 12-175) in April with a Demand (SS 12-155) as well. Lien real estate & sewer yearly. Beginning of May, place continuing liens on all delinquent accounts at that time (SS 12-173).

Demand letters are to be mailed in April with Intent to Liens. This Demand states that if taxpayers do not pay in full by the end of the demand period the tax office will proceed with any and/or all enforcements allowed in the state statutes - e.g. utilizing a collection agency (SS 36a-805), tax warrants (SS 12-132), alias tax warrants/bank executions (SS 12-162), collection by suit (SS 12-161), lien assignment (SS 12-195h), revocation of license or permit (SS 12-146a), and tax sales (SS 12-157) to name a few.

Utilize Jeopardy Collection (SS 12-163) as needed for all enforced collections.

Tax Sale (SS 12-157) yearly in the spring.



**CITY OF TORRINGTON
TAX DEPARTMENT
ANNUAL REPORT
2015 – 2016**

Personal property:

- Mail delinquent statements in October and March.
Mail notice of Intent to Lien in April with the Demands. These liens are a UCC-1 Financing Statement filed with the Secretary of the State's office. File these liens as soon as the deadline is up. (SS 12-195a-g)
- Demand letters are to be mailed in April with Intent to Liens. Mail demand letter with collection methods: e.g. utilizing a collection agency (SS 36a-805), tax warrants (SS 12-132), alias tax warrants/bank executions (SS 12-162), jeopardy collection (SS 12-163), collection by suit (SS 12-161), lien assignment (SS 12-195h), revocation of license or permit (SS 12-146a), and tax sale (SS 12-157) to name a few.
- Utilize Jeopardy Collection (SS 12-163) as needed for all enforced collections.
- Partial payments are encouraged. Please call the tax office for further information.
- Payment with our online partner using a credit card, debit card or an electronic check will result in a three (3) business day wait for a release (Please note there are additional convenience fees to use the online system).
- Releases are not to be given "for one vehicle only". Each taxpayer must pay all taxes on all vehicles in his/her or joint names to get a release (SS 14-33a).
- The tax office will accept partial payments on motor vehicles bills, but no clearance for the motor vehicle department shall be made until all motor vehicle taxes are paid for a specific name.
- We have other valuable information online on our website. Please visit www.torringtonct.org. Once there, go to 'Departments' and then choose 'Tax Collector'. DMV has many new services available online now as well.
- Please visit www.ct.gov/dmv for a list of their complete services. If you are having trouble finding information or need help navigating the City's website, please call us at 860.489.2209. x6, and our staff will be pleased to assist.

Motor vehicles:

- Mail delinquent statements with Demands (SS 12-155) included in October and March. Once demanded, any and/or all enforcements allowed in the state statutes will be utilized.
- Report delinquent taxpayer names to the Department of Motor Vehicles ("DMV") (SS 14-33) in the first week of August or February depending on when the tax was due. This will stop a taxpayer from registering any vehicle in his/her name until all taxes are paid.
- If a clearance is needed immediately for the DMV for a taxpayer to register a vehicle, delinquent taxes must be paid with cash only.
- The Tax Collector will accept a check for delinquent taxes, but must wait until the check clears before giving clearance.



CITY OF TORRINGTON
WATER POLLUTION CONTROL
ANNUAL REPORT
2015 – 2016

Department Head: Raymond E. Drew

To administer the financial assurance of the Water Pollution Control Authority; Operate and Maintain a Seven (7) Million Gallon Per Day Advanced Water Pollution Control Facility (WPCF), Operate and maintain 170 miles of Sanitary Sewer Collection System, and 15 Wastewater Pumping Stations. Operate a municipal transfer station for used motor oil, batteries, antifreeze, fluorescent bulbs, and electronics. Operate and maintain a regional septage receiving facility and regional grease processing facility. Administer the sewer use billing system, industrial pretreatment monitoring, maintenance and construction of Wastewater Treatment Plant, Collection System and Pumping Stations.

For the year 2015-2016 the WPCA generated approximately \$4,501,712 in revenue from approximately 11,800 customers located in Torrington, Harwinton, and Litchfield, and twenty-one Septage and Fats, Oil & Grease (FOG) haulers serving eighteen (18) towns in the Northwest Region.



Projects::

- *Pump Station SCADA Upgrades*
- *WPCF Facility Design*
- *East Drainage Basin Sewer Replacements*

Respectfully Submitted,

Raymond E. Drew, Administrator WPCA

	<i>Budget</i>	<i>Expenditures</i>
	<u>2015-2016</u>	<u>2015-2016</u>
<i>Salaries & Wages</i>	<i>\$1,013,989</i>	<i>\$1,025,083</i>
<i>Employee Benefits</i>	<i>\$578,185</i>	<i>\$541,587</i>
<i>Utilities</i>	<i>\$368,977</i>	<i>\$356,015</i>
<i>Materials & Supplies</i>	<i>\$130,620</i>	<i>\$111,360</i>
<i>New Equipment</i>	<i>\$99,400</i>	<i>\$87,021</i>
<i>Repairs & Maintenance</i>	<i>\$70,000</i>	<i>\$55,951</i>
<i>Contractual Services</i>	<i>\$645,988</i>	<i>\$609,520</i>
<i>Contingency</i>	<i>\$25,000</i>	<i>\$2,649</i>
<i>Sinking Fund</i>	<i>\$580,000</i>	<i>\$580,000</i>
<i>Debt Service</i>	<i>\$656,373</i>	<i>\$656,373</i>
TOTAL	\$4,168,532	\$4,025,559

TORRINGTON

BOARD OF EDUCATION

ANNUAL REPORT

2015 – 2016

***Torrington Board of Education Annual Report,
2015-2016***

***Denise L. Clemons, Superintendent of Schools
Board of Education Goals***

The following goals were presented to the Torrington Board of Education on November 26, 2013 as the framework for its Strategic Plan for the next three years.

Goal #1 Implementation of Alignment of Secondary Education Grades 6-12

- Continue development of curriculum based upon the Common Core Standards that will provide a more rigorous course selection for the students
- Reduce the rate of students at risk through the development of alternative initiatives through multi-platform learning opportunities
- Reduce the number of discipline issues by implementing a single common behavior program and expectation for all students grades 6-12

Goal #2 Implement a five year sustainable budget

- Produce a responsible five year operating budget that is fiscally responsible and works to provide the Students of Torrington Public Schools the best skills possible to be both College and Career Ready
- Produce a five year capital budget that includes responsible improvements for reduced long term operational costs and standards for uniform facilities projects district wide
- Maintain a balanced budget

Goal #3 Policies and Bylaws

- Review and edit all current policies and Board of Education Bylaws
- Continue the gap analysis
- Add policies as needed

Torrington Public Schools continues to demonstrate improvement in academic achievement for all students. We are implementing strategies to close the achievement gap for all students, regardless of race, ethnicity, socioeconomic level, required support services or learning English as a Second Language. The focus on rigorous academics will ensure that our students are college and career ready; while also being able to compete in a global work force.

The Torrington Public School District serves 4,266 students in grades PK – 12 that attend seven schools. East, Forbes, Southwest, Torrington and Vogel-Wetmore Elementary Schools; Torrington Middle School and Torrington High School comprise the Torrington Public School District. The Torrington Public Schools website, www.torrington.org, provides the best possible avenue of communication with the District.

Due to the economic status of the student population at three elementary schools, these schools are designated as Title I schools. These three elementary schools receive additional resources to support the academic growth of this student population. The District's per pupil expenditure is \$15,912 (CT School Finance Project). The total expenditure for Torrington Public Schools for the 2015-16 year was \$71,564,851.00. 56.41% of this money is the City of Torrington's portion, 37.86% is provided by the State of CT and 5.73% represents funds from other revenue.

"The vision of Torrington Public Schools is to be recognized as a high achieving, future-oriented learning community dedicated to embracing all people as individuals who contribute purposefully to our diverse and dynamic society." 90.3% of our 11th grade population and 91.4% of our 12th grade population were enrolled in College-and-Career Readiness Courses. As the District prepares our students to actively impact the global society, we celebrate the diverse perspectives of students, parents, staff and community stakeholders. Our population consists of .2% American Indian or Alaska Native; 3.5% Asian; 3.5% Black or African American; 22.4% Hispanic or Latino; .2% Pacific Islander; 3.4% Two or more Races and 66.8% White.

TORRINGTON
BOARD OF EDUCATION
ANNUAL REPORT
2015 – 2016

The City of Torrington is a community with a population that is increasing daily with diversity and need. The Free and Reduced student population increased from 2121 students to 2181 students in the 2015-16 school year. The District and community are committed to providing a rigorous learning experience for all our students. Additionally, curriculum materials are evaluated to ensure that they are inclusive of diverse groups. All Torrington Public School District stakeholders have worked to identify and secure resources to ensure this experience. Utilizing funding from grants, donations and PTO fundraisers to develop and administer programs such as the Pre-K programs, field trips and staff professional development results in improved instruction and curriculum at all levels for students. We are continuing to collaborate with all stakeholders on opportunities for our students to promote equity and access to various pathways to success. With fidelity, our commitment to continue to implement local performance tasks that monitor student progress on demonstrating the ability to apply concepts, skills, learning strategies and higher level thinking skills to real world problems will support our tiered instructional goals.



Performance and Accountability District Performance Index (DPI)

A District Performance Index (DPI) is the average performance of students in a subject area (i.e., ELA, Mathematics or Science) on the State summative assessments. The DPI ranges from 0-100. A DPI is reported for all students tested in a district and for students in each individual student group. Connecticut's ultimate target for a DPI is 75. As noted below, there is a need for more intense instruction in English Language Arts and Science to meet the State's target.

	DPI - (ELA) English Language Arts	DPI - Math	DPI - Science
District	63.5	75	42.4

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Next-Generation Accountability Report 2015-16

This report tracks progress and helps us make improvements. It illustrates where support is needed, recognizes successes, promotes transparency and satisfies Federal and State requirements. It was developed by the CT State Dept. of Education with extensive feedback from District and school leaders, CT educators, State and national experts, CT State Dept. of Education staff and many others.

If a District/School’s gap size is substantially different from the average Statewide gap in any category, it is identified as having an “achievement gap” or “graduation gap”.



No:	Indicator	Index/ Rate	Target	Points Earned	Max Points	% Points Earned	State Avg Index/Rate		
1a.	ELA Performance Index – All Students	63.5	75	42.4	50	84.7%	67.7		
1b.	ELA Performance Index – High Needs Students	59.4	75	39.6	50	79.2%	56.7		
1c.	Math Performance Index – All Students	55.1	75	36.8	50	73.5%	61.4		
1d.	Math Performance Index – High Needs Students	51.0	75	34.0	50	68.0%	49.9		
1e.	Science Performance Index – All Students	55.3	75	36.9	50	73.7%	57.5		
1f.	Science Performance Index – High Needs Students	50.8	75	33.9	50	67.8%	47.0		
2a.	ELA Avg. Percentage of Growth Target Achieved – All Students	51.5%	100	51.5	100	51.5%	63.8%		
2b.	ELA Avg. Percentage of Growth Target Achieved – High Needs Students	51.1%	100	51.1	100	51.1%	58.3%		
2c.	Math Avg. Percentage of Growth Target Achieved – All Students	53.3%	100	53.3	100	53.3%	65.0%		
2d.	Math Avg. Percentage of Growth Target Achieved – High Needs Students	51.4%	100	51.4	100	51.4%	57.4%		
4a.	Chronic Absenteeism – All Students	9.8%	<=5%	40.5	50	81.0%	9.6%		
4b.	Chronic Absenteeism – High Needs Students	12.4%	<=5%	35.2	50	70.5%	15.6%		
5	Preparation for CCR – % taking courses	90.9%	75%	50.0	50	100.0%	67.6%		
6	Preparation for CCR – % passing exams	24.2%	75%	16.1	50	32.3%	40.7%		
7	On-track to High School Graduation	89.3%	94%	47.5	50	95.0%	85.1%		
8	4-year Graduation All Students (2015 Cohort)	83.7%	94%	89.0	100	89.0%	87.2%		
9	6-year Graduation - High Needs Students (2013 Cohort)	84.2%	94%	89.6	100	89.6%	78.6%		
10	Postsecondary Entrance (Class of 2015)	61.9%	75%	82.5	100	82.5%	71.9%		
11	Physical Fitness (estimated part rate) and (fitness rate)	64.0%	42.6%	75%	7.1	50	14.2%	89.2%	50.5%
12	Arts Access	58.8%	60%	49.0	50	98.1%	47.5%		
	Accountability Index			937.4	1350	69.4%			

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In order to promote equity and access for all ethnic and income groups served by the schools, all District information is available in English and Spanish. Our ELL population has increased significantly each year. Communications are sent electronically or in paper form. During the year, all parents can confidentially access student grades and progress electronically. Torrington Public Schools continues to actively encourage minority candidates to seek employment in the District to obtain a staff that represents its student population.

In alignment with the District's School Climate Plan, each school engages in developmentally appropriate activities to build community and promote respect and appreciation of differences. Each school sponsors a series of anti-bullying, tolerance building and respect for diversity workshops. These sessions are designed to promote appropriate, positive behavior. The Character Education curriculum and the PBIS system emphasize the importance of all individuals and their membership in the school community. Torrington Middle School received a State Personnel Development Grant (SPDG) to continue to enhance its positive school climate. Other grant funds are used Districtwide to enable students of different socioeconomic backgrounds to participate in various activities.



Throughout the District and community, students collaborate to foster relationships. The expansion of clubs and activities at each grade level allows for creative expression as well as diverse experiences that students might never have. Extended day and extended year programs also provide students with academic support as well as a quiet place to study and focus on their learning. The District also hosts a large number of musical events to showcase the talent of our nationally recognized program.



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Cost to Provide an Education Program to the City of Torrington

Summary by Object						
Account	2013-2014		2014-2015		2015-2016	
	Actual	Budget	Actual	Budget	Actual	Budget
					Change	Percent Change
Salaries	\$35,433,101	\$36,232,705	\$36,809,502	\$36,809,502	\$576,798	1.59%
Benefits	\$15,352,788	\$15,924,610	\$15,630,007	\$15,630,007	(\$294,603)	-1.85%
Professional & Technical Services	\$1,818,429	\$2,196,318	\$2,137,596	\$2,137,596	(\$58,722)	-2.67%
Property Services	\$903,720	\$1,066,929	\$1,252,679	\$1,252,679	\$185,751	17.41%
Purchased Services	\$11,367,858	\$11,914,445	\$12,836,660	\$12,836,660	\$922,215	7.74%
Supplies & Materials	\$2,478,726	\$2,520,293	\$2,355,849	\$2,355,849	(\$164,444)	-6.52%
Property	\$352,901	\$62,558	\$40,824	\$40,824	(\$21,734)	-34.74%
Other	\$68,149	\$103,714	\$501,734	\$501,734	\$398,020	383.77%
TOTAL	\$67,775,672	\$70,021,570	\$71,564,851	\$71,564,851	\$1,543,281	2.20%

- **Salaries:** Includes contractual wages for all school employees, substitutes, tutors, stipends and overtime, etc.
- **Benefits:** Includes employee health, dental, life and disability insurances, workers compensation, unemployment, employer share of Social Security and on-certified retirement benefits.
- **Professional & Technical Services:**
- Includes legal, consulting and rehabilitative services performed by outside contractors, substitute service and professional development.
- **Property Services:** Services purchased to operate, repair and rent property owned or used by the District.
- **Purchased Services:** Includes transportation, out of District tuition, travel and property/liability insurance.
- **Supplies & Materials:** Includes instructional and non-instructional supplies, materials, textbooks and energy.
- **Property:** Includes expenditures for new and replaced equipment as well as technology software and computers that exceed \$1,000.
- **Other:** Includes professional memberships, school program fees, adult education services and Board dues.

**NORTHWEST HILLS COUNCIL
OF GOVERNMENTS
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The Northwest Hills Council of Governments (COG) is the state-designated regional planning organization for the northwest corner of Connecticut. The activities of the COG are directed by the Mayors and First Selectmen from the 21 member towns. The group meets on a monthly basis to discuss issues of municipal concern, oversee COG projects, and explore new opportunities for regional cooperation. The COG's work program includes activities in both regional land use planning and regional service delivery.

Planning activities this year focused on the preparation of a Regional Transportation Plan, Natural Hazard Mitigation Plans, and regional food hub planning. The COG also began outreach and data collection work on a new 21-town Regional Plan of Conservation and Development and worked with member communities to implement village center revitalization strategies. More information on these and other COG activities is available on our website:

www.northwesthillscog.org.

The COG secured over \$750,000 in grant funds this year to benefit member towns. These included grant funds for 1) design and engineering of a Regional Animal Shelter to serve the Torrington regional area, 2) a rural broadband and mobile enhancement study, 3) a water/wastewater study in West Cornwall, 4) an alignment study of a section of the HouBike trail in Kent and Cornwall, 5) development of a low-impact development guidebook, 6) development of a food hub feasibility study, 7) preparation of an economic impact study of the Naugatuck River Greenway, and 8) purchase of two material screeners, a sweeper, and a catch basin cleaner for the region's public works equipment cooperative.

The COG also worked with the NWCT Economic Development Corporation and the NWCT Chamber of Commerce this year to 1) implement the region's Comprehensive Economic Development Strategy (CEDS), and 2) gain formal State and Federal Economic Development District designation for our 21-town region to enhance opportunities for economic development funds.

A variety of issues of regional significance were discussed at the monthly meetings of the COG this year including transportation improvement priorities, recycling and disposal of municipal solid waste, addressing the needs of our aging population, opportunities for a regional food hub to support farm businesses, enhancing broadband and cellular services in the region, responding to a hostile intruder in public buildings, housing trends, and a variety of legislative issues of local concern.

The COG continues to coordinate a number of popular regional service delivery programs including household hazardous waste collection days, a prescription assistance program, a fuel bank program, the Northwest Hills Public Works Equipment Cooperative, and the region's cooperative purchasing program. The COG also provides assistance to a number of organizations in the region including the Regional Housing Council, Northwest Hills Road Supervisors Association, Public Safety Task Force, Recycling Advisory Committee, and the Housatonic River Commission. In addition, the COG hosts a quarterly "5th Thursday" forum for area Planning and Zoning Commission members to meet and discuss items of mutual interest, hear guest speakers, and provide input on regional plans.

COG member towns include Barkhamsted, Burlington, Canaan (Falls Village), Colebrook, Cornwall, Goshen, Hartland, Harwinton, Kent, Litchfield, Morris, New Hartford, Norfolk, North Canaan, Roxbury, Salisbury, Sharon, Torrington, Warren, Washington, and Winchester. Serving as officers of the COG in FY 2015-2016 were Don Stein, Chairman; Mark Lyon, Vice Chairman; Sue Dyer, Secretary; and Bruce Adams, Treasurer.

Respectfully submitted,

Rick Lynn, AICP

Executive Director

CITY OF TORRINGTON
TORRINGTON AREA HEALTH
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TORRINGTON AREA HEALTH DISTRICT

ANNUAL REPORT: JULY 1, 2015 – JUNE 30, 2016

The TAHD served over 133, 000 people in twenty boroughs, cities and towns covering 611 square miles.

The TAHD **Community Health Program** investigated the following communicable diseases: **26** Campylobacteriosis, and **15** Giardiasis. TAHD partnered with DPH and Food Core to investigate **17 cases of** Salmonellosis. TAHD conducted 2 contact investigations for suspected tuberculosis disease (resulted in 1 case of tuberculosis). TAHD provided guidance to school nurses, daycares and community members on a variety of health issues. TAHD nurses administered **504** doses of flu vaccine to local residents. TAHD consulted with 42 residents regarding potential rabies exposures which resulted in TAHD submitting **35** raccoons, bats, and other animals to the State of CT Laboratory for rabies testing. Guidance on post exposure prophylaxis was provided as well. Ticks brought in by **89** residents were sent to the Connecticut Agricultural Experiment Station for Lyme disease bacteria testing.

The TAHD is a member of Fit Together, a Northwest Connecticut Healthy Eating and Active Living Initiative. Fit Together continues to promote the “Let’s Go - 5210” In 2015, the program was introduced to daycares and pediatrician offices. Fit Together supported the KIDSMARATHON Final Mile program. Fit Together has promoted workplace wellness programs to a number of businesses in Litchfield County.

The TAHD continues to be an active member of the Litchfield County Opiate Task Force. This task force continues to work on strategies and solutions to the heroin/opiate addiction and overdose epidemic. The task force focuses on intervention, prevention, and community education.



The TAHD **Childhood Lead Poisoning Prevention Program** provided case management for more than 38 children with blood lead levels ($\geq 5\mu\text{l}$) as well as provided educational information to more than 100 families. TAHD collaborated with the **Connecticut Children’s Healthy Housing Program** (CCHHP formerly the LAMPP Program) to assist property owners with lead abatement of their properties.

Abatement / Remediation Orders were issued for 10 properties. Of these, 3 completed abatements. 4 other properties under old outstanding orders also completed abatement. Lead Poisoning Prevention materials were distributed to daycares, health centers, etc. TAHD **Healthy Homes Program** conducted a total of **12** home inspections. TAHD ran a pilot project focused on raising awareness regarding the EPA Renovation, Repair and Painting Program. 120 contractors and/or homeowners were notified about lead safe training required when working on homes built before 1978.

The TAHD **Immunization Action Program** (IAP) continues to work with local providers to ensure compliance with immunization laws among the pre-school population. The focus this past year has been on vaccine handling and storage as well as proper documentation. The TAHD conducts site visits as well as is a resource for local providers.



CITY OF TORRINGTON
TORRINGTON AREA HEALTH
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Public Health
Prevent. Promote. Protect.

The TAHD **Emergency Preparedness Program** worked with community partners to develop and implement emergency protocols and plans. In April, TAHD participated in the statewide “Medical Countermeasures Exercise” by opening a regional point of dispensing clinic at the Torrington Middle School. This was a full scale exercise that allowed TAHD to test the effectiveness of the TAHD emergency response plan, including communications, resource allocation, and overall coordination, in the event of an infectious disease outbreak. TAHD together with community partners distributed “simulated antibiotic pills” to 250 clients in less than 2 hours.

The TAHD-**Medical Reserve Corps (MRC) Program** garnered a 15,000 NACCHO Capacity Award that funded a train-the-trainer for Opioid Harm Reduction. The program is titled Project Mitigate and was held June 17- 19, 2016. The trainers will then be tasked with running a series of community workshops dealing with opioid harm reduction techniques in the Torrington area in the coming year.

The TAHD partners with Phoenix Labs for its **Water Testing Program**. Phoenix Labs, a full service lab located in Manchester, CT offers a wide range of testing of drinking water, wastewater, groundwater/landfills, storm water, soil and more. TAHD collects samples when requested, and offers free technical advice on water testing results.

TAHD **Environmental Health Program** resulted in the following inspections/licenses/permits: **1886** food inspections, **704** temporary food permits, **73** new septic systems, **191** repaired septic systems, **179** private well permits, **84** private pool permits, **152** beauty salon & barber shop inspections, **545** house addition permits, **258** soil tests, **22** subdivision lots, **60** public pools and beaches were inspected, and **31** daycare centers inspected.

Records show that **671** samples were submitted to the state lab for testing of drinking water, beach & pool water, lead in water, lead in paint, asbestos, food, sewage, volatile organic compounds, and pesticides in water. Sanitarians investigated **352** complaints of various public health concerns and **56** legal orders/voluntary compliances were issued for enforcement purposes.

Robert Rubbo, MPH,
Director of Health



NORTHWESTER CONN

TRANSIT DISTRICT

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Northwestern Connecticut Transit District

The Northwestern Connecticut Transit serves 17 towns in Northwest Connecticut. This year is the 26th year of the Northwestern Connecticut Transit District's actual operation.

Dial A Ride is available in all towns and is curb-to-curb service for all persons (children under 12 must be accompanied by an adult). Transportation is provided for groceries, medical, hairdressers and nutrition. This service is a 9:00AM to 3:00PM and requires a 24-hour advance notice. All vehicles are wheel chair accessible.

The District also has a first come, first serve basis Interregional Service to out-of-area towns for medical appointments and other purposes. Round-trip fares vary depending on destination. This service is available on Monday, Tuesday, Wednesday and Thursday. Seniors ride free with a suggested donation. All Aides for riders ride free of charge. The District now sells monthly passes for the Candy Striper Service. These monthly passes sell for \$23.50 for Elderly and Disabled and \$47.00 for others.

Special trips can be planned to go to malls, restaurants, excursions to Christmas Tree Shoppes, etc. These trips usually have one person who is in charge of the destinations and responsible for all passengers. An abundance of special trips were taken this year by Torrington Seniors which included Flower Shows, Boat Rides., Aqua Turf, Bushnell, Flower Shows, and Leaf Peeping and Christmas Lights excursions. Weekend Dial A Ride service is also available in many towns from 9:00AM to 3:00PM. Torrington currently has a Saturday and Sunday service that has a waiting list. Winsted has an extended Dial a Ride Service as well as the Greater Canaan area. This service is funded by the New Freedom Grant.

Goshen and Cornwall have recently acquired their own Wheelchair Accessible Van to provide rides to Goshen and Cornwall residents. The District dispatches for this service and it is funded through the New Freedom Grant.

Job Access service is available for Torrington and Winsted residents. This service provides transportation for the Greater Canaan factories on old Route 8 and Route 44 corridor for all three shifts. Two buses provide this service.

A reverse commute is provided from the Greater Canaan Area for Bicon employees. Bicon moved their facilities to the Torrington area this past summer.

In addition to the above, the District provides the CANDY STRIPER service which is contracted out to Kelley Transit. This service provides deviated flexible service to Torrington, Litchfield and Winsted.

Deviated flexible service allows the bus to travel off the route $\frac{3}{4}$ of a mile to assist riders who cannot get to the bus stop.

Fare Structure is as follows:

Adults	\$1.25
Students	.90
Disabled	.65
Commuter Service	2.00

Elderly Ride Free with a suggested donation of \$1.25 on the Winsted and Litchfield Candy Striper routes.

Children under 5 ride Free

Interregional Service - Round Trip is \$12.50 with seniors riding free with a suggested donation of \$6.25. Disabled clients also ride for \$6.25.

All of the above are funded by Conn DOT, FTA - WCAAA - New Freedom and Municipal Grant Programs. Local Share and also fares and donations.

For more information, please call 860-489-2535 or 1-866-906-RIDE (7433); website - www.nwcttransit.com.

Total ridership for FY16 was::

Candy Striper	60,930
Dial A Ride	25,595
Municipal Grant	9,942
New Freedom	<u>1,180</u>
Total Riders	97,647

*CITY OF TORRINGTON
VETERANS SERVICE OFFICE
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2015-2016*

Torrington area veterans are fortunate to have available a dedicated volunteer staff to head up the Veteran's Service Office, centrally located in Torrington at the Fuessenich Park Field House. The office provides eligible veterans and their families with such services as possible, access to the Soldiers', Sailors' and Marine Fund, enrollment for the VA Medical System, applications for awards and decorations, military honor guards for public events and final honor services.

The Veteran's Service Office also maintains a Military Honors Museum in its facility to honor veterans from the Torrington area. Flags, grave flag holders and pins are also available.

During 2016 the Northwest CT Military Final Honors Squad performed over 70 military funerals and more than 18 ceremonies including Veterans Day at Coe Park, Flag Day ceremonies, Memorial Day Parade, VJ and VE Day services, Vietnam Day, Veterans Day, Pearl Harbor Day, participation in the Christmas Village Parade, and the memorial dedications at the Valerie Manor, Brookdale Care and Litchfield Woods, and other retirement communities. The Honor Guard also participated in the flag ceremony at the Goshen Fair along with having an information booth at the fair and at the Torrington Home Show.



The office is open Monday thru Friday, 9:00 am to 12 pm, 1:00 to 3:00 pm, and also by appointment. The office is closed on holidays.

Office phone is 860-489-2531, fax 860-489-2372.



In Memory of Ret. Sgt. Major Len Dube

