

Public Participation Plan

The City of Torrington Sullivan Senior Center provides medical transportation to Torrington, Harwinton and parts of Litchfield.

Our Public Participation Plan includes:

- An annual client satisfaction survey
- Our monthly newsletter is available in our lobby and is distributed by the Meals on Wheels drivers and our medical van drivers. The newsletter is also available on the City of Torrington's website and by mail
- We post activities and fundraisers on our Facebook page and are replayed our media outlets through the Senior Center
- Our director speaks on FM radio broadcasts program information several times a year
- We work closely with Community Health and Wellness and the Department of Social Services. Both of these agencies serve the community of Torrington and make referrals for medical transportation as needed
- We take referrals on an ongoing bases from area providers