WELCOME TO TORRINGTON

YOUR GUIDE TO THE NEIGHBORHOOD
Greetings! As the Torrington Selectmen, we are pleased to welcome you to Torrington and hope you will find this information guide helpful as you make Torrington your new home. Our community is home to so many wonderful people, businesses and organizations and we hope you will soon come to love your new hometown.

This guide contains a variety of information on all things Torrington. From when to put your garbage out, to how to get a dog license, keep this guide on hand to answer any questions you might have as a new neighbor.
CITY SERVICES

Board of Education (860) 489-2327
Contact for enrollment and school district information.

Building Department (860) 489-2244
Contact for building permits (additions, roof, etc.)

City Clerk (860) 489-2236
Contact for dog license renewals, vital records, land records, meeting minutes, election information, etc.

Economic Development (860) 496-5920
Contact for business information, economic and community development, etc.

Parks and Recreation: (860) 489-2274
Contact for recreation programs, public parks, civic events, etc.

Planning & Zoning (860) 489-2211
Contract for zoning permits, land use regulations and site plan approval

Public Works (860) 489-2232
Contact for solid waste disposal, recycling, etc.

Registrar of Voters: (860) 489-2227
Contact to register to vote, polling district information and absentee ballots.

Sullivan Senior Center: (860) 489-2211
Contract for elderly services, Meals on Wheels, etc.

Tax Assessor: (860) 489-2222
Contact for personal property tax assessment questions, exemption programs, grand list and mill rate information.

Tax Collector: (860) 489-2209 ext. 6
Contact for tax inquiries, payment options, etc.

FOR MORE CITY DEPARTMENT, OFFICE LOCATIONS AND MORE INFORMATION, VISIT WWW.TORRINGTONCT.ORG
CITY GOVERNMENT

Mayors Office (860) 489-2228

City Council
First and third Mondays (Monthly) - 6:30PM
Council Chambers - City Hall

Board of Finance
Third Tuesday (Monthly) - 5:00PM
Council Chambers - City Hall

Board of Public Safety
First Wednesday (Monthly) - 6:30PM
Council Chambers - City Hall

FOR A FULL LIST OF ALL BOARDS AND COMMISSIONS, VISIT www.torringtonct.org

MISCELLANEOUS

Eversource Energy
eversource.com

Northwest Transit District
nwcttransit.com

Torrington Water Company
torringtonwater.com

Torrington Housing Authority
torringtonct.org/housing-authority
PUBLIC SAFETY

**Torrington Police Department**
576 Main Street
Routine Calls: (860) 489-2000

**Animal Control**
248 Lower Bogue Road, Harwinton
Routine Calls: (860) 485-9165

**Torrington Fire Department**
111 Water Street
Routine Calls: (860) 489-2255

**Drakeville Volunteer Fire Department**
1349 Marshall Lake Road
Routine Calls: (860) 482-6694

**Torrington Volunteer Fire Department**
1738 East Main Street
Routine Calls: (860) 482-5076

**Torrington Area Health District**
350 Main Street Suite A
(860) 489-0436

**Emergency Medical Services - Trinity Health of New England**
67 Colt Avenue
Routine Calls: (860) 482-3366

**Charlotte Hungerford Hospital**
540 Litchfield Street
Routine Calls: (860) 496-6666

CALL 911 FOR ALL EMERGENCIES
FAQS

GOT QUESTIONS? WE'VE GOT ANSWERS! READ ON FOR SOME OF THE MOST FREQUENTLY ASKED QUESTIONS THAT RESIDENTS HAVE RAISED!

Q: WHEN DO I PUT MY GARBAGE OUT?
A: SOLID WASTE CAN BE PLACED CURBSIDE IN ACCORDANCE WITH YOUR STREET SCHEDULE. RECYCLING IS COLLECTED BI-WEEKLY. HOLIDAYS AND INCLEMENT WEATHER MAY ALTER THIS SCHEDULE. VISIT WWW.TORRINGTONCT.ORG/SOLID-WASTE-DEPARTMENT TO FIND OUT YOUR SCHEDULE.

Q: ARE THERE ANY TAX EXEMPTION PROGRAMS FOR SENIORS OR VETERANS?
A: YES, THE CITY OF TORRINGTON OFFERS DIFFERENT PROGRAMS FOR ELIGIBLE INDIVIDUALS. PLEASE CONTACT THE ASSESSOR'S OFFICE TO FIND OUT WHAT PROGRAMS ARE AVAILABLE OR TO CHECK YOUR ELIGIBILITY STATUS. INFORMATION CAN ALSO BE FOUND ON THEIR WEBSITE AT WWW.TORRINGTONCT.ORG/ASSESORS-OFFICE

Q: HOW DO I LICENSE MY DOG?
A: DOG LICENSES CAN BE OBTAINED IN THE CITY CLERK'S OFFICE LOCATED ON THE 1ST FLOOR OF CITY HALL. LICENSES ARE DUE TO BE RENEWED EVERY JUNE AND CAN RENEWED ONLINE IN THE MONTHS OF JUNE, JULY AND AUGUST. VISIT THEIR SITE AT WWW.TORRINGTONCT.ORG

Q: IS THERE A TOWN LIBRARY?
A: THE TORRINGTON LIBRARY IS A RUN BY A BOARD OF TRUSTEES AND BOARD OF CORPORATORS. HAVING RECENTLY CELEBRATED THEIR 150TH ANNIVERSARY, THE TORRINGTON LIBRARY IS TRULY A GEM OF TORRINGTON! VISIT THEM IN PERSON AT 12 DAYCOETON PLACE OR ONLINE AT WWW.TORRINGTONLIBRARY.ORG

Q: WHAT IS THERE TO DO FOR FUN?
A: TORRINGTON HAS SOMETHING FOR EVERYONE! FROM HIKING TRAILS, PAVED BIKE/WALKING PATHS, ART GALLERIES, A HISTORICAL SOCIETY AND MUCH MORE, YOU'LL FIND PLENTY TO DO! VISIT WWW.TORRINGTONCT.ORG AND CLICK ON THE PLAY TAB FOR A SNAPSHOT OF AREA ATTRACTIONS.

Q: HOW DO I REGISTER TO VOTE?
A: VOTER REGISTRATION SERVICES CAN BE FOUND IN THE REGISTRAR OF VOTERS OFFICE LOCATED ON THE 2ND FLOOR OF CITY HALL

Q: HOW DO I FIND A COPY OF MY LAND RECORDS?
A: LAND RECORDS CAN BE ACCESSED IN THE CITY CLERK'S OFFICE IN CITY HALL. MANY RECORDS AND RELATED SERVICES CAN BE FOUND ONLINE AT WWW.TORRINGTONCT.ORG/CITY-CLERKS-OFFICE

Q: IS THERE A SENIOR CENTER?
A: YES! THE SULLIVAN SENIOR CENTER OFFERS A WEALTH OF ACTIVITIES AND SERVICES FOR SENIORS. FROM MEALS ON WHEELS PROGRAM, DAILY PROGRAMMING, AND MUCH MORE, IT'S WORTH CHECKING OUT! VISIT THEM IN PERSON AT 88 EAST ALBERT STREET OR ONLINE AT WWW.TORRINGTONCT.ORG/SULLIVAN-SENIOR-CENTER

Q: IS THERE A VETERAN'S SERVICE OFFICE?
A: YES, THE OFFICE PROVIDES SERVICES "FROM THE CRADLE TO THE GRAVE" FOR ELIGIBLE MILITARY VETERANS AND THEIR FAMILIES. OMBUDSMAN TYPE ASSISTANCE IS PROVIDED TO COMPLETE NECESSARY FORMS THAT COVER VA MEDICAL INSURANCE, BURIALS, COUNSELING SERVICES, AWARDS AND DECORATIONS, ETC. THE OFFICE IS LOCATED AT 33 COE PLACE, ADJACENT TO FUSSERTICH PARK. MORE INFORMATION CAN BE FOUND ONLINE AT WWW.TORRINGTONCT.ORG/VETERANS-SERVICE-OFFICE-AND-MUSEUM
KEY DATES AND HOLIDAY TRADITIONS

July 1
First Installment of Taxes Due (Real Estate, Sewer Usage, Personal Property).
Full motor vehicle taxes due

July
Independence Day Celebrations

November/December
Light-Up Main
Christmas Village

January 1
Second Installment of Taxes Due (Real Estate, Sewer Usage, Personal Property).

December 1 - April 1 Midnight-7AM
Winter Parking Ban on City Streets

Memorial Day
Memorial Day Parade

June 1 - June 30
Dog License Renewal Period (Yearly)

DATES AND EVENTS SUBJECT TO CHANGE
WE'RE SO HAPPY TO HAVE YOU!

Brought to you by the Torrington Selectman with the support of the City of Torrington

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